EaseUS MobiUnlock
User Guide

Welcome

Thanks for using EaseUS MobiUnlock.

You may have trouble accessing iOS device when the password is forgot or the phone gets disabled. It is quite annoying in modern daily life.

We now have a solution for you. EaseUS MobiUnlock is a user-friendly tool designed to unlock iPhone/iPad screen without iTunes restore. No matter it is a 4-digit passcode, 6-digit passcode, custom numeric code, or alphanumeric passcode, Touch ID, or Face ID info, MobiUnlock is capable of removing it with several steps.

Apart from unlocking the screen passcodes, the software is also capable of unlocking Apple ID, unlocking screen time passcode, removing iTunes backup encryption and managing the iOS password.

Getting Started

Learn the basics, settings, and license code register of MobiUnlock.

Please refer to the following guidelines to facilitate your MobiUnlock use.

System Requirements

1. EaseUS MobiUnlock can be installed on the following operating systems:
Windows® 7/8/8.1/10/11
MacOS 10.13 and all the later versions

2. The latest version of iTunes needs to be installed on the computer.

Supported iOS Device

iPhone 4s, 5/5s, 6/6 plus, 6s/6s plus, 7/7 plus, 8/8 plus, X/XR/XS/XS Max, iPhone 11/iPhone 11 Pro/iPhone 11 Pro Max, iPhone 12 Mini/12/12 Pro/12 Pro Max, iPhone 13/13 mini/13 Pro/13 Pro Max.
iPad mini 2, 3, 4, 5; iPad Air, 2, 3, 4; iPad 1, 2, 3, 4, 5, 6, 7, 8; iPad Pro 1, 2, 3, 4.
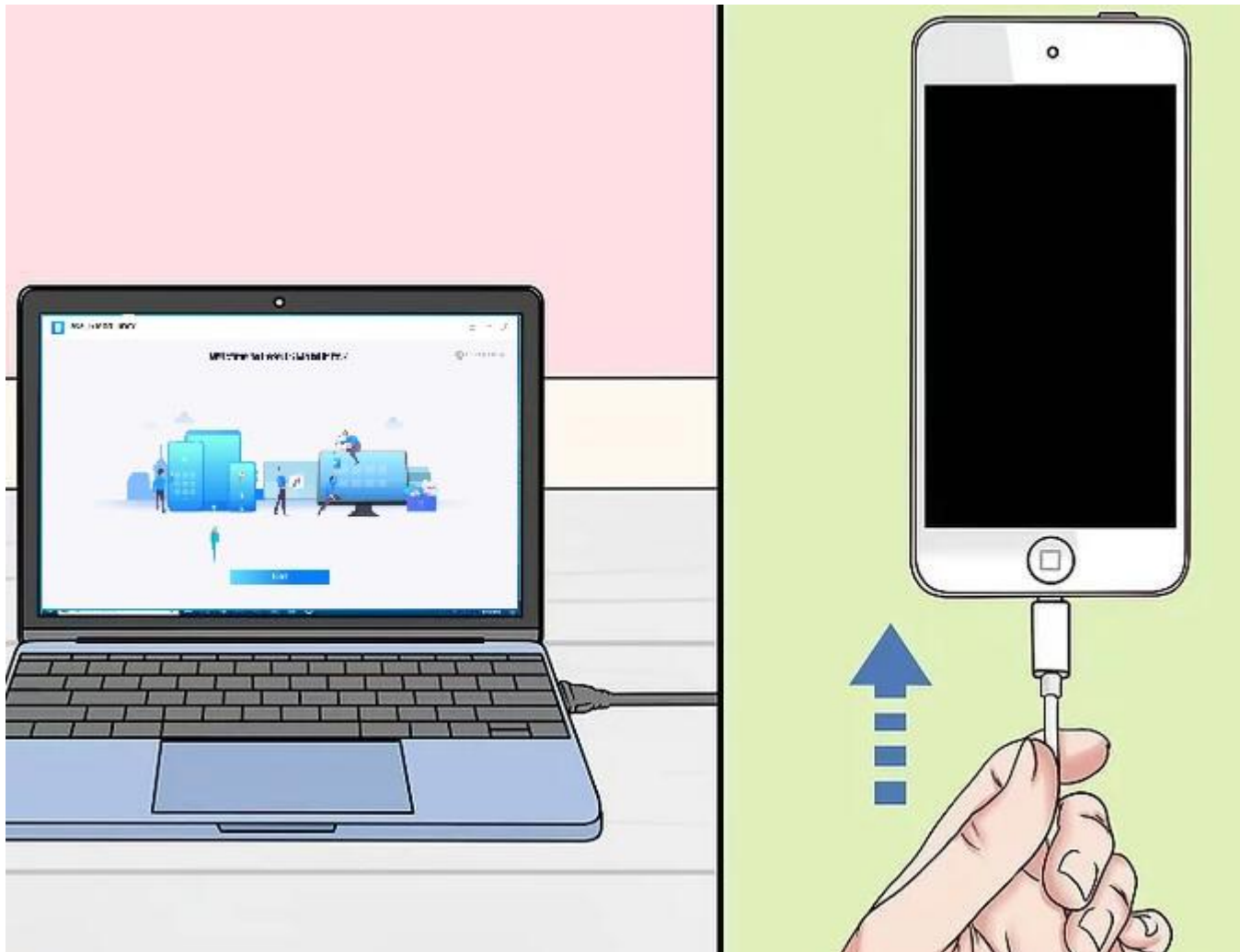iPod Touch (iOS system)

## Supported iOS Version

iOS 9.0 and later versions

Device Connection

Please connect your iOS device to your Windows computer with a Lightning to USB cable. You'd better use the cable which is provided by Apple.


Apple Driver

If our product detected that the device driver in your computer is obstructed, you need to click the Download on the window to download and install the correct driver first.
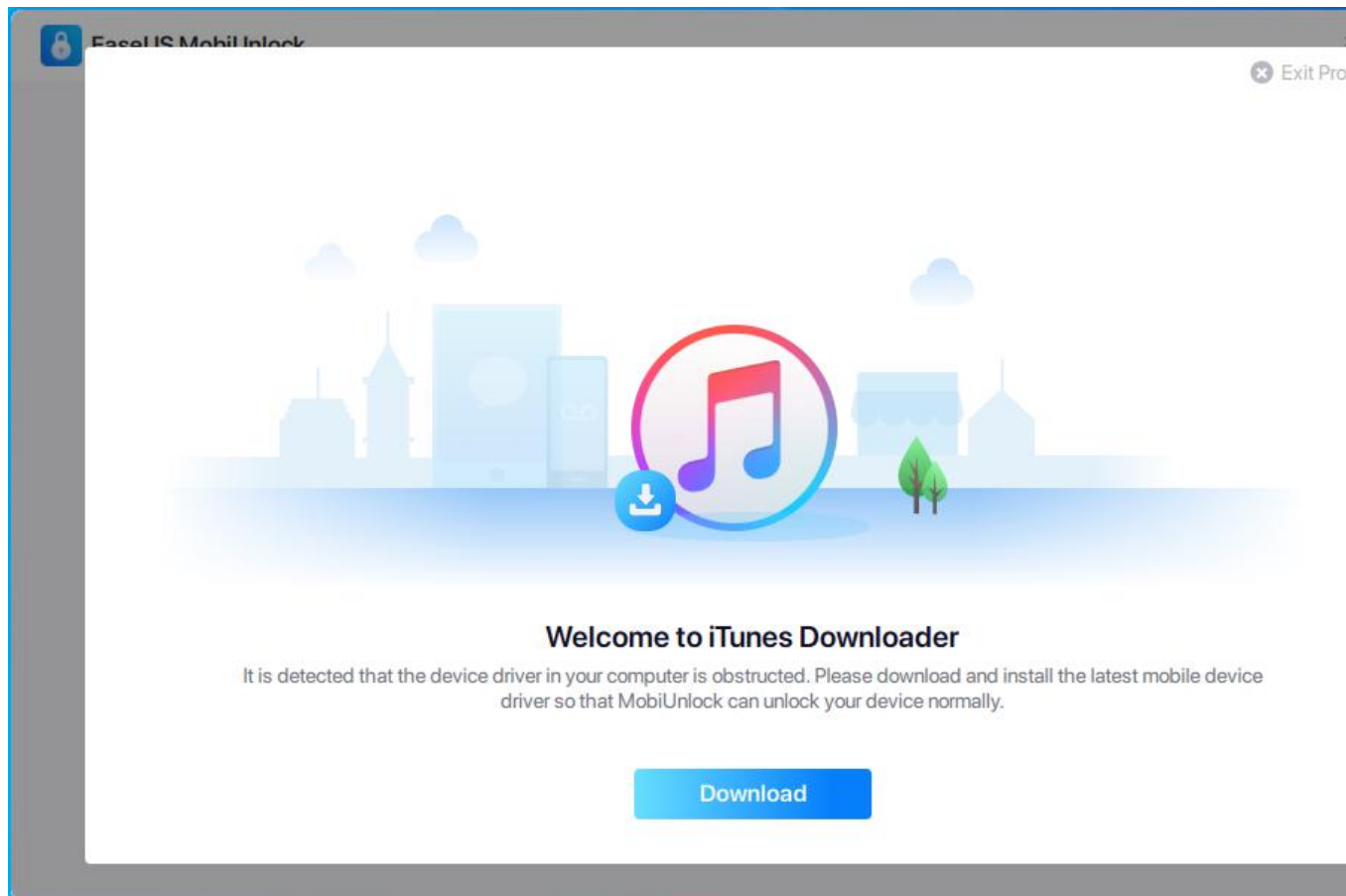
Apple Mobile Device Service

You will get an operation guide for starting Apple Mobile Device Service if it is not running. Please click the "Yes, Fix Problem" to start Apple Mobile Device Service or start it in Windows Services.
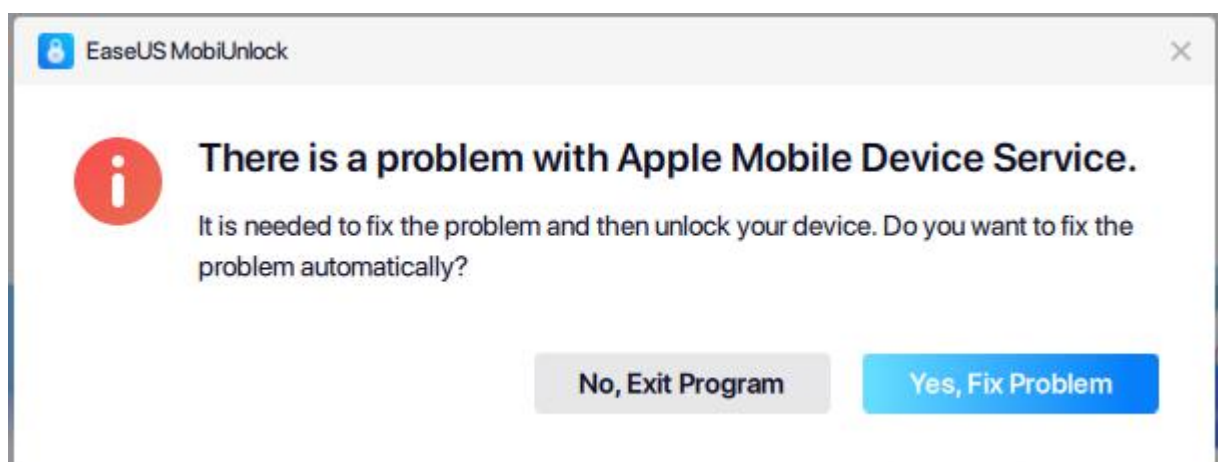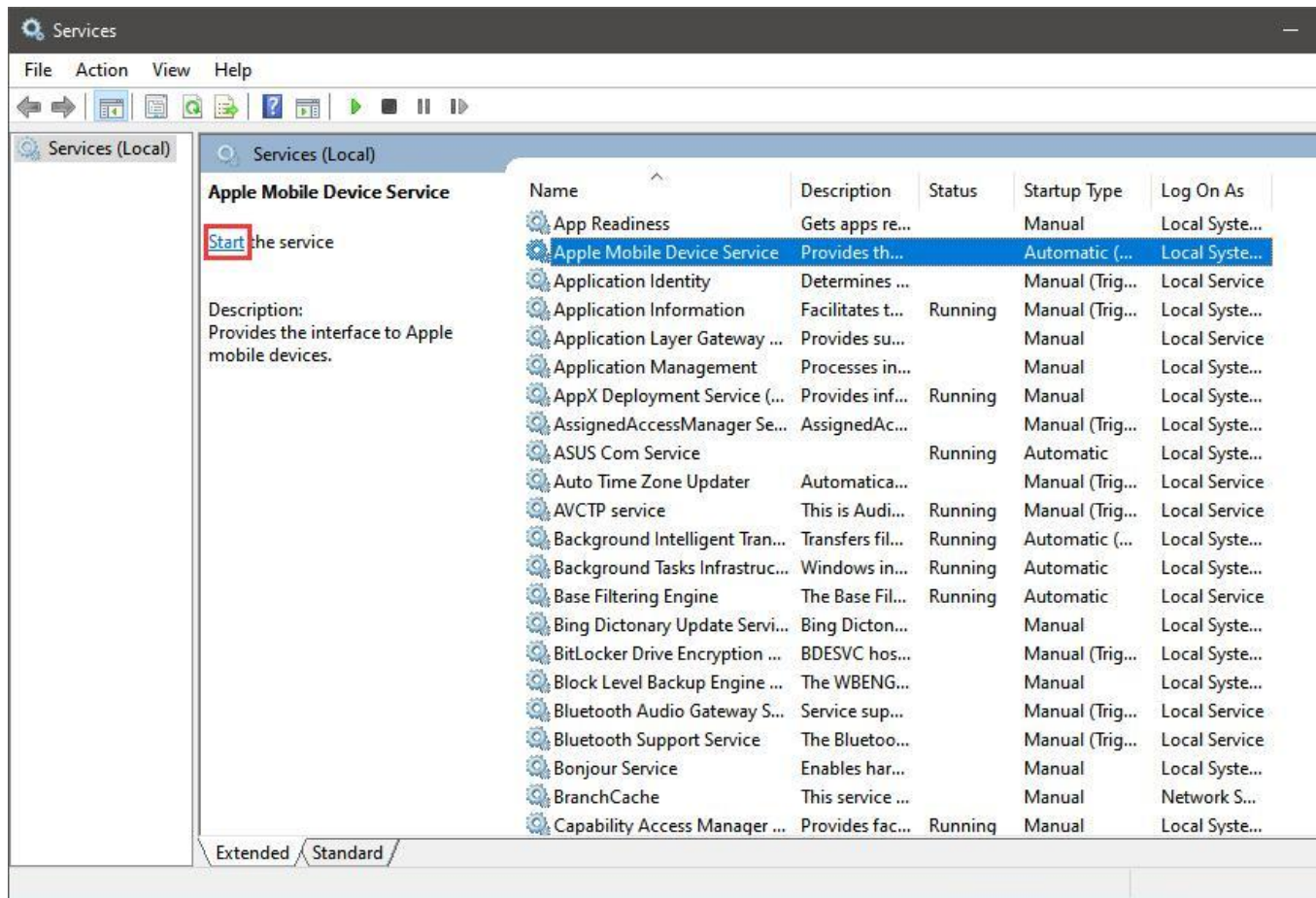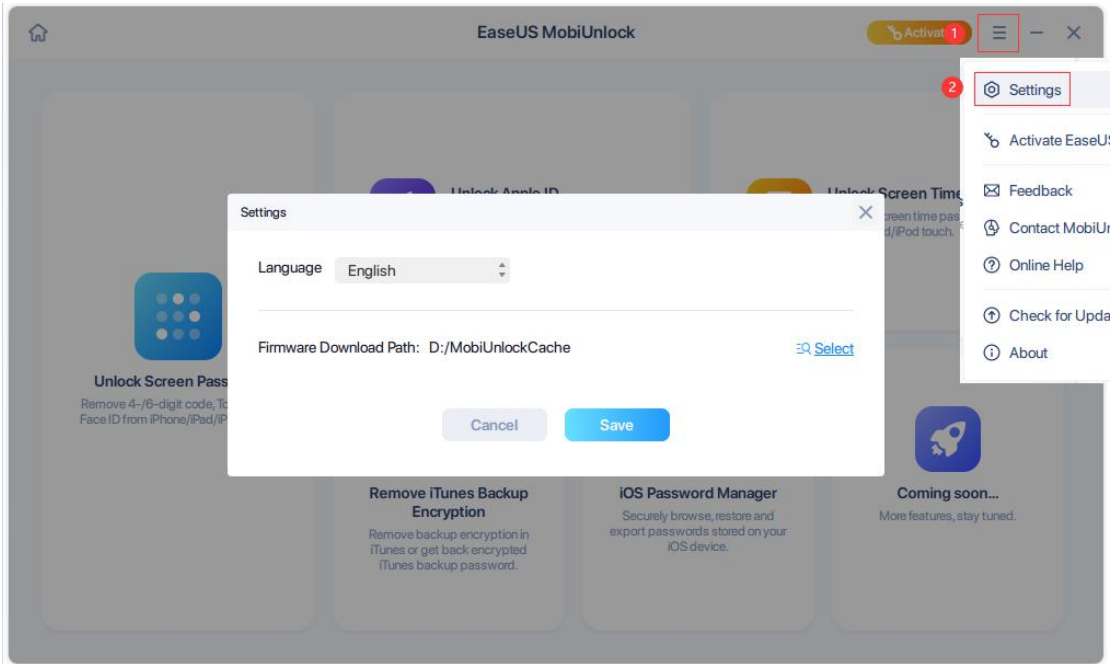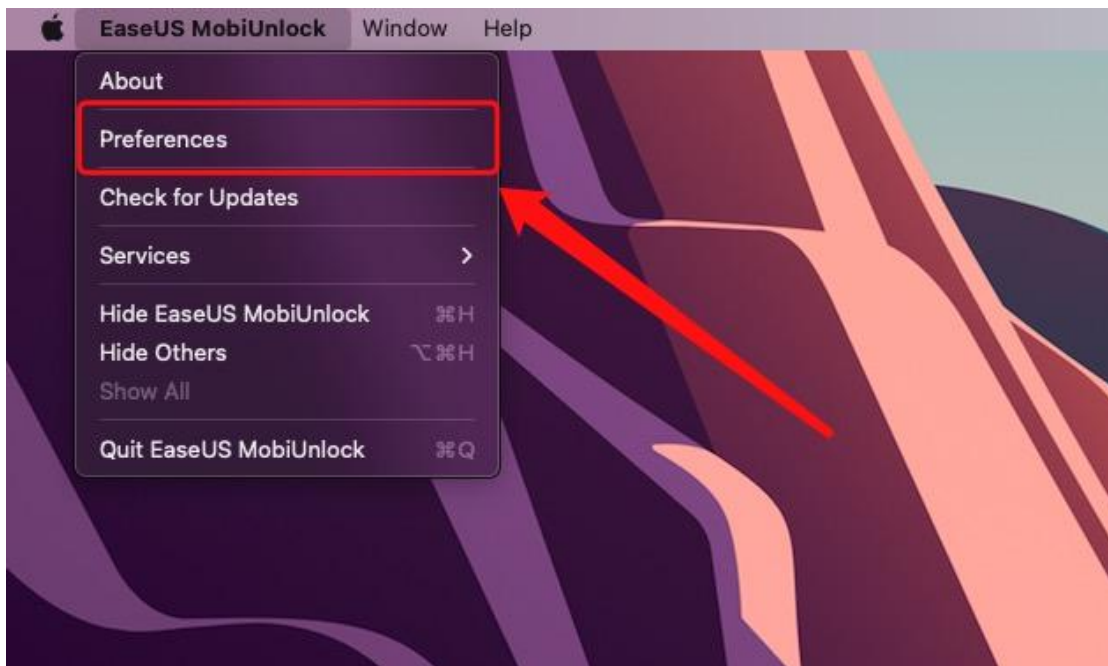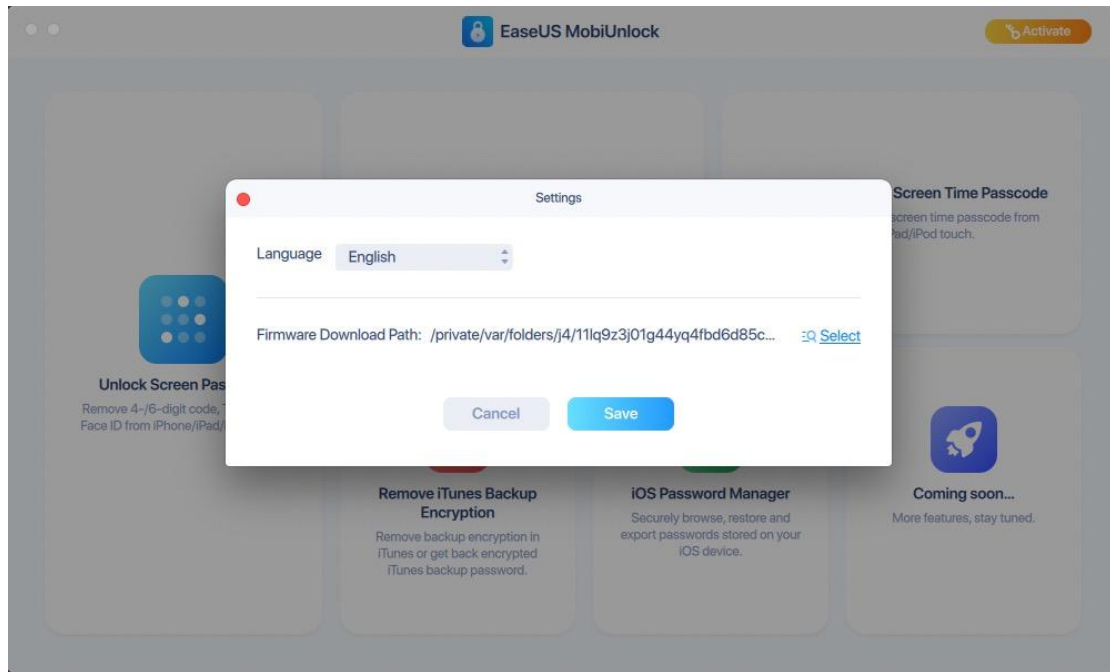
Settings

Language and Firmware Download Path can be changed in **Settings**.

For Windows version:

For Mac version:

Activation

EaseUS MobiUnlock includes the trial and professional edition. The trial edition is used for previewing the unlock steps, and it will ask for a license code when you apply the unlocking operation. You could activate the trial edition to the professional edition using your purchased license code.

The **Activation** button can be seen on the top right corner of the main interface of MobiUnlock. Please copy and paste (Ctrl+C and Ctrl+V) the license code to MobiUnlock to avoid a typo.
For Windows version:
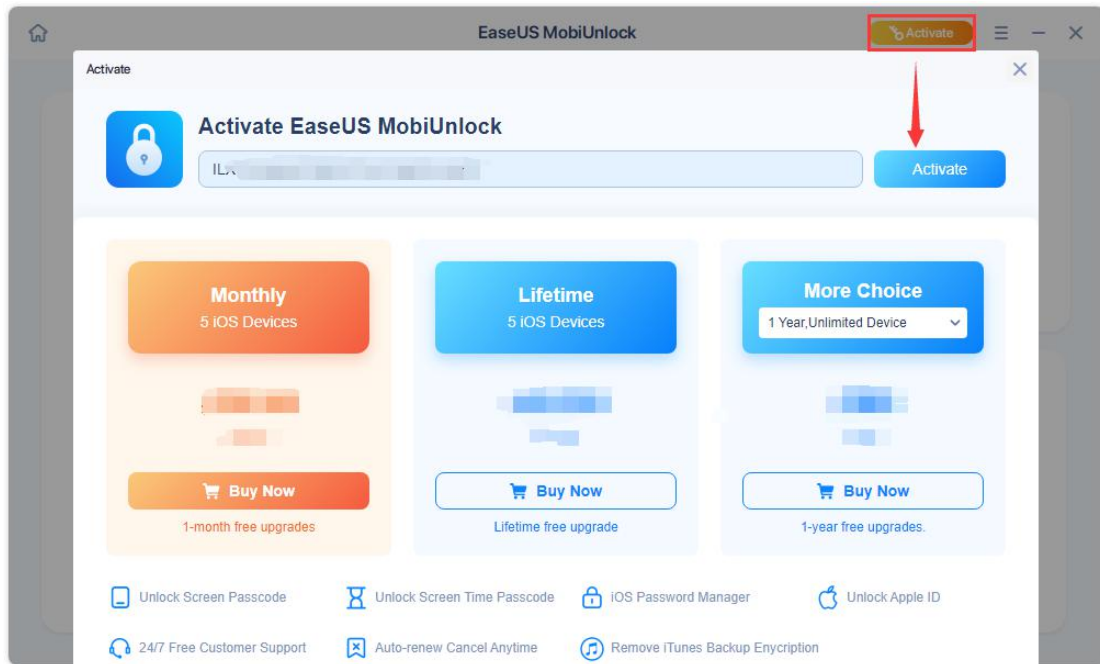
For Mac version:
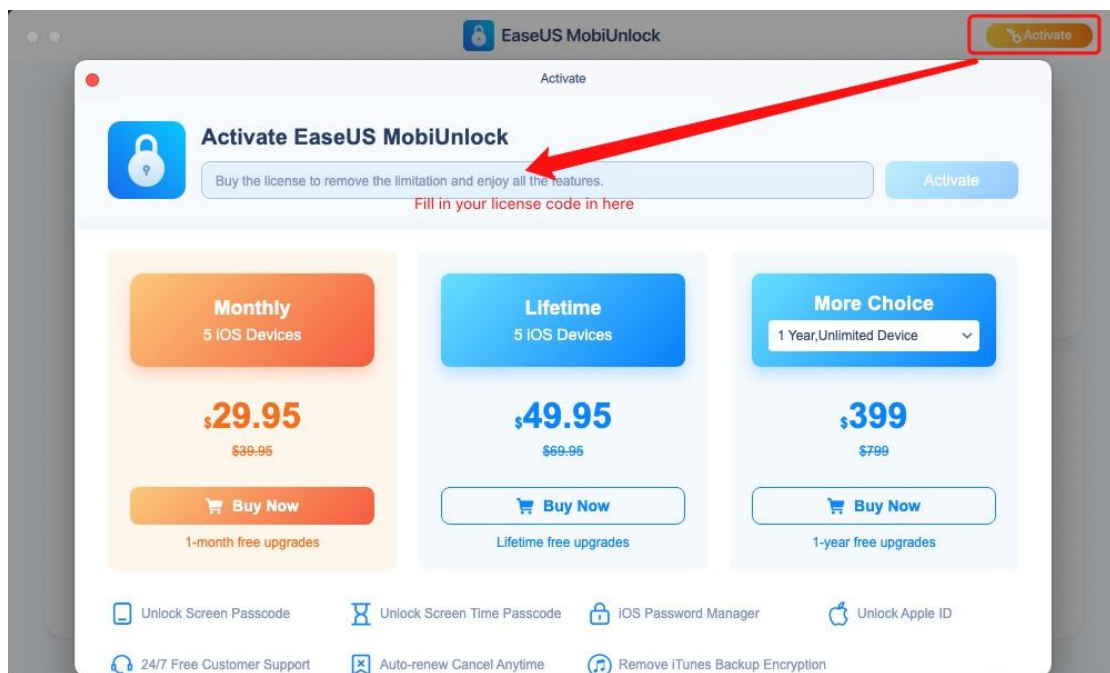
Note:

The offline activation method is not supported. Please make sure that the computer is connected to the Internet when you activate the software.
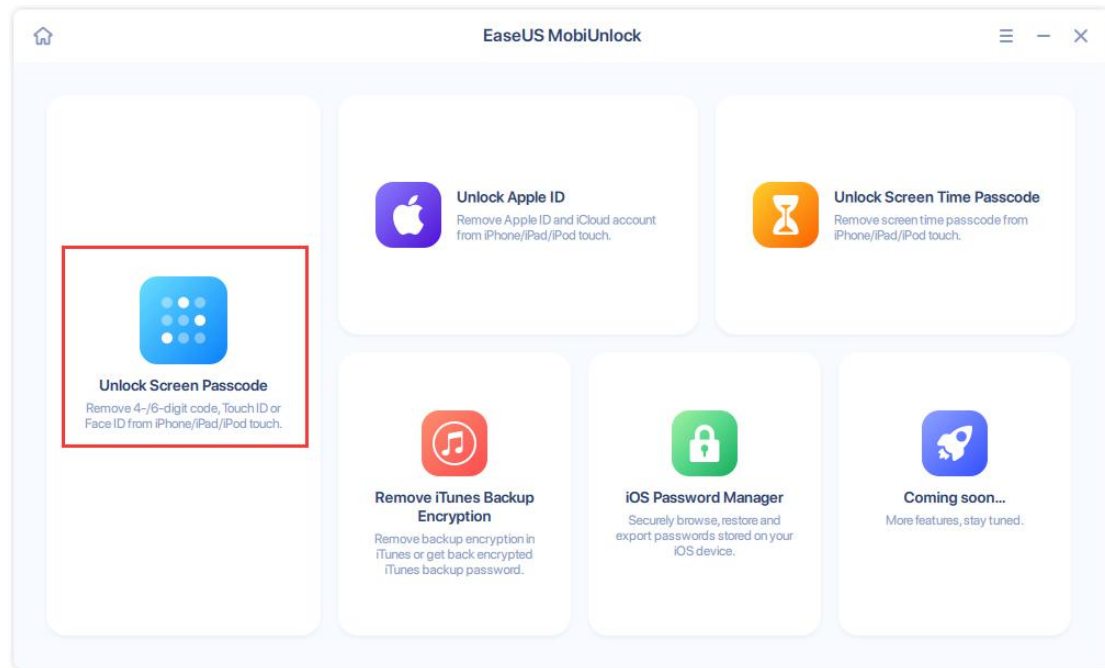
Unlock Screen Passcode

Unlock Screen Passcode feature enables you to easily remove locked screens when you forget the passcode on your iPhone/iPad and have the phone disable, or you just don't know the passcode

on a second-hand iPhone or iPad. The software can unlock iPhone/iPad screen passcode in different situations. However, this operation will erase the data during the unlock process.
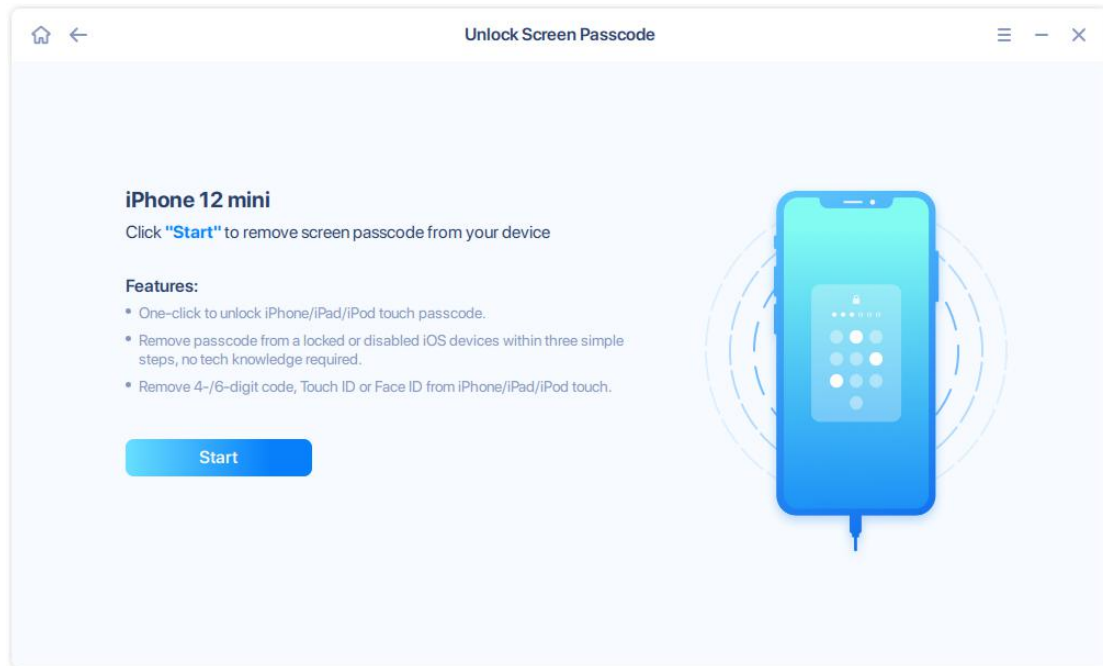
Here are the steps:

1. Connect your iOS device to your computer and click **Unlock Screen Passcode** on the left side.
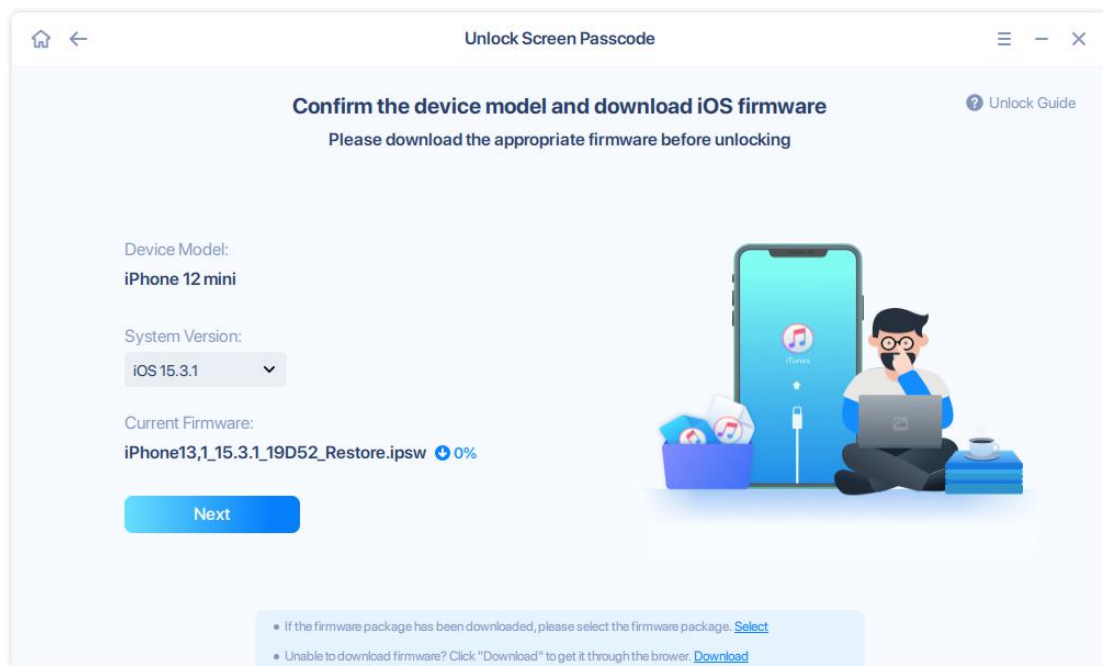

2. Follow the steps to enter the device into **Recovery Mode**. The methods vary from different devices. For more information about this, please click here.
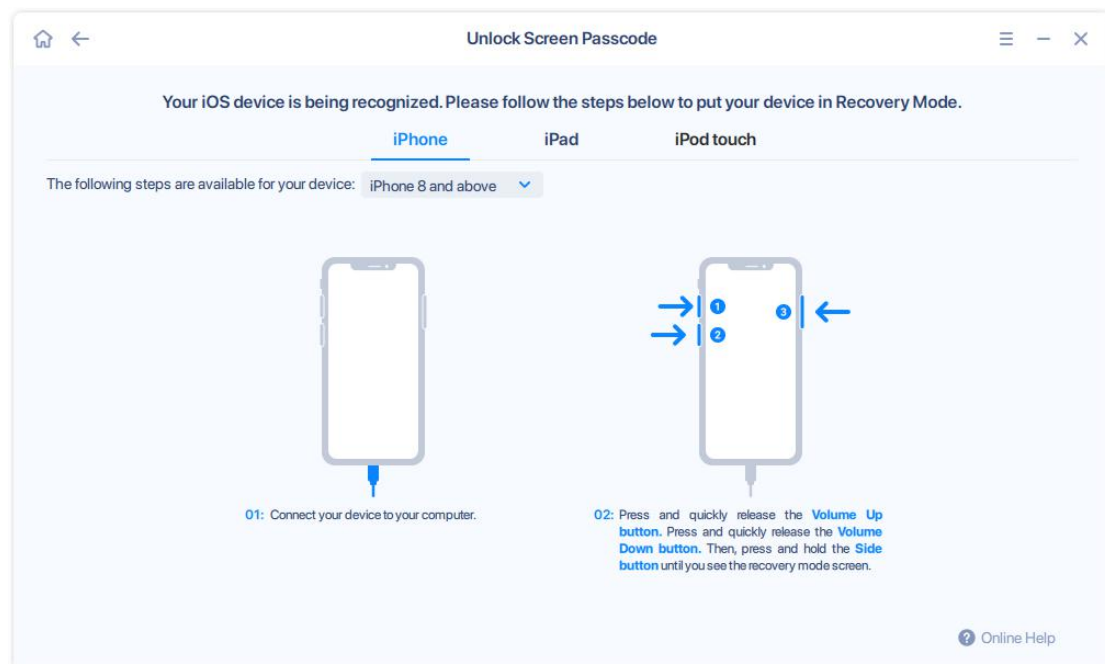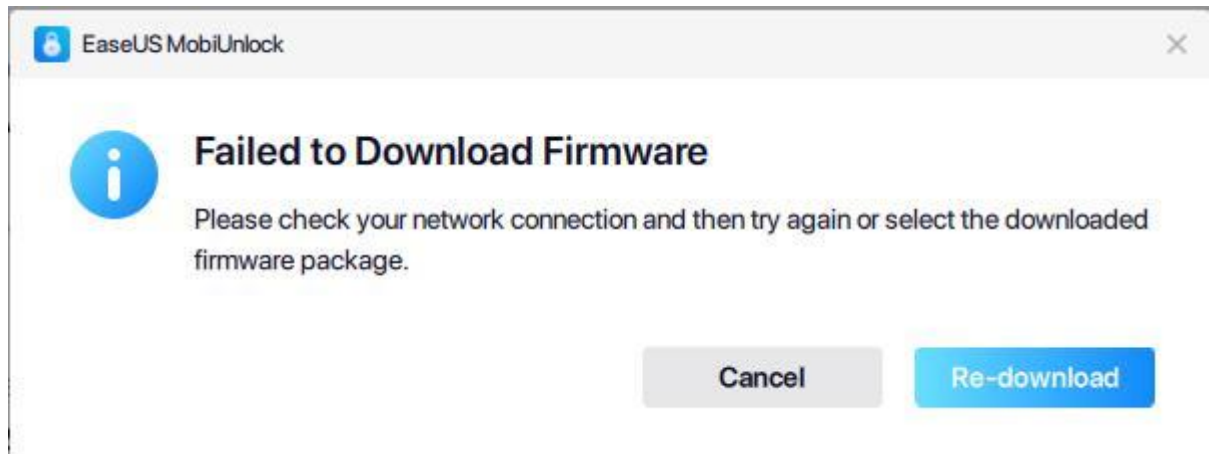

3. The device is recognized correctly. Click **Start** to remove screen passcode from your device.
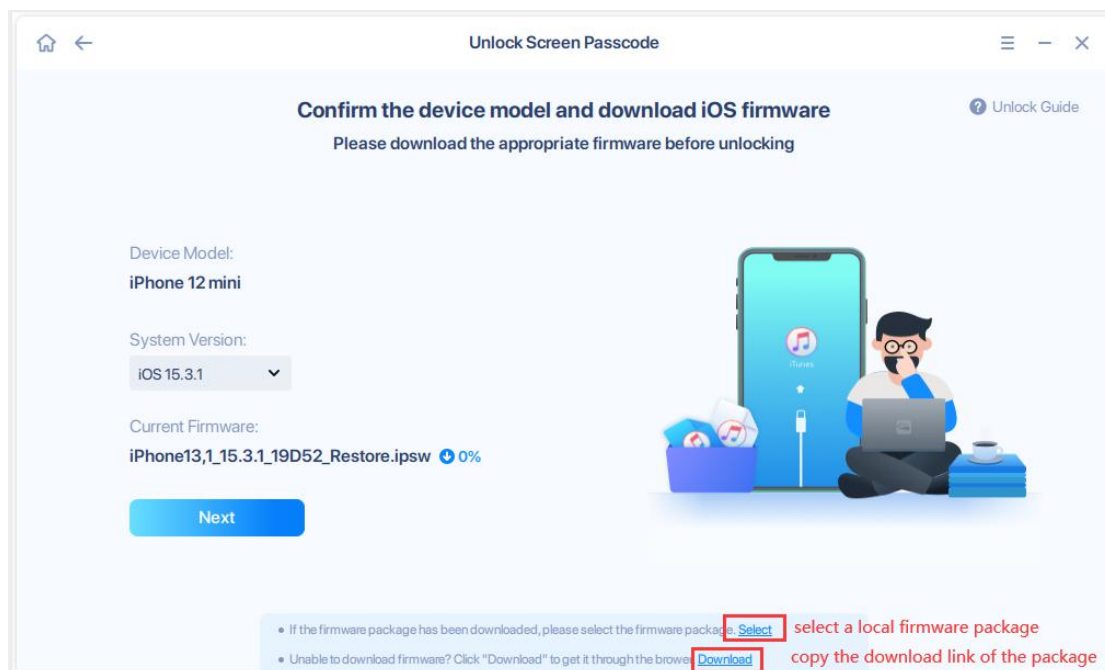
4. Confirm the device model, and click **Next** to download the Firmware online.
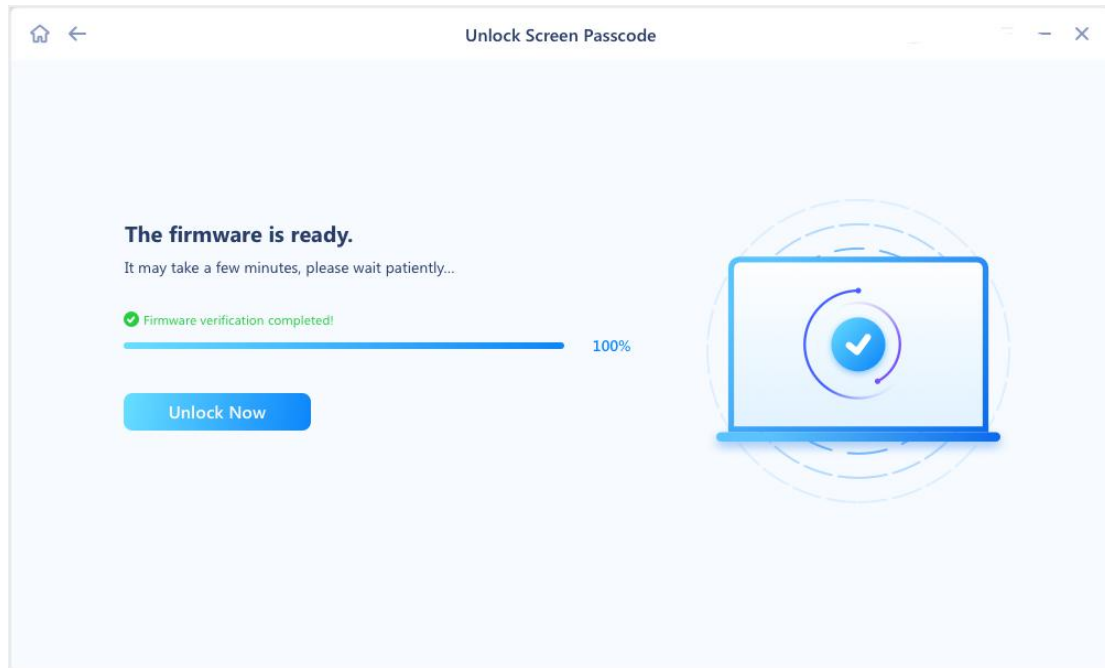

5. Normally, the downloading need some time, please wait patiently. If the downloading was stopped by network failure, please click **Re-download** to continue.
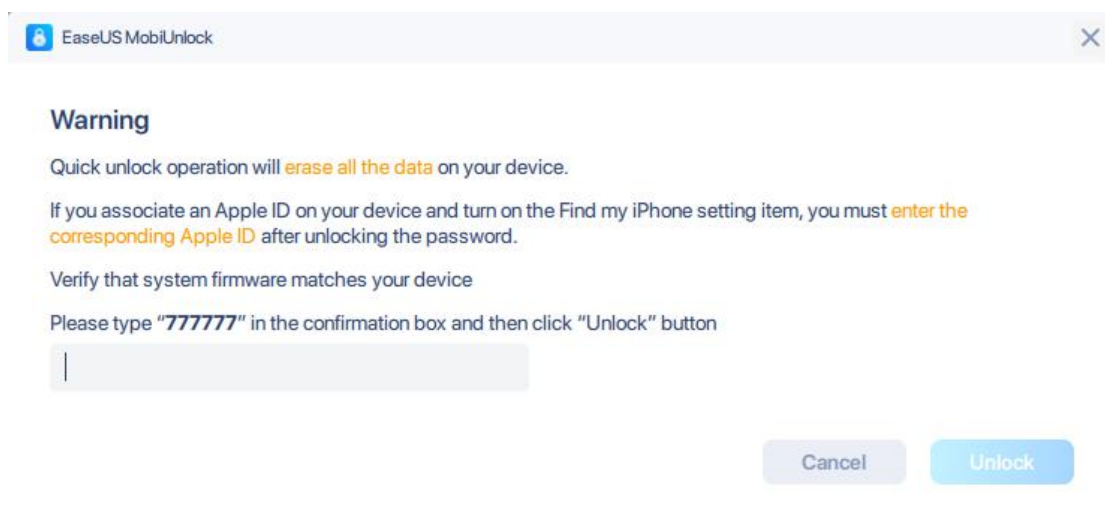
6. You can also manually select a downloaded firmware to use, or download with your own browser by copying the download link.

7. Once the firmware package is ready, click **Unlock Now**.

8. **The unlock process will wipe all data on your iOS device.** To avoid a misoperation, you need to type **777777** in the confirmation box, then click **Unlock** to continue.

9. Please wait patiently until the unlock process completes. After that, the device will be restarted and reset-up.

Note:

All data on the iOS device will be wiped after using Unlock Screen Passcode function.
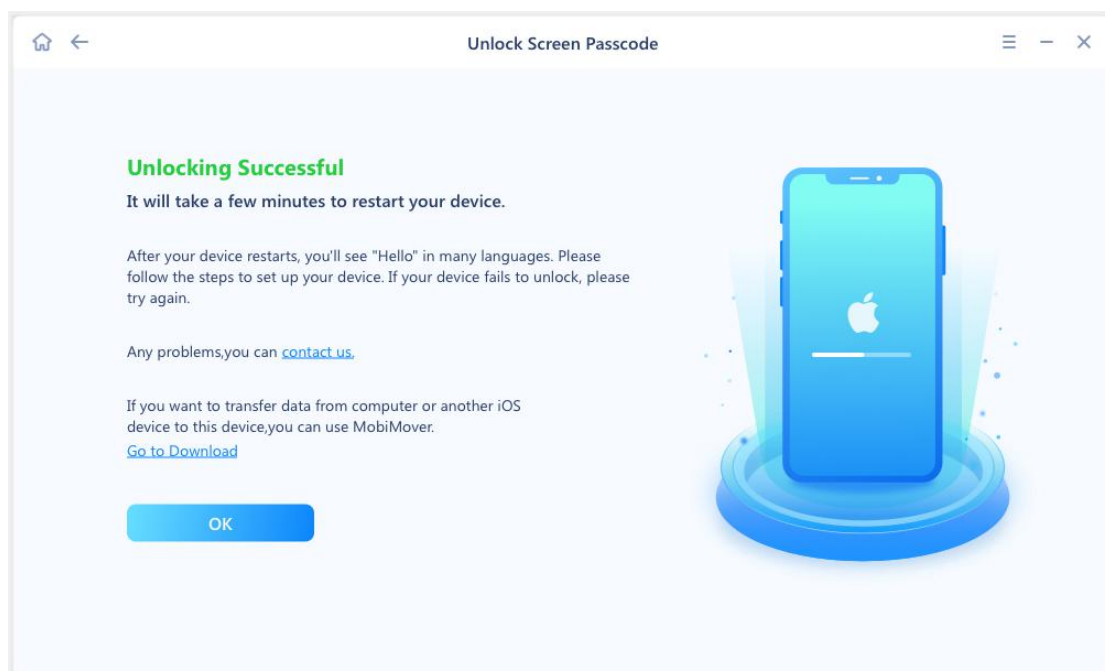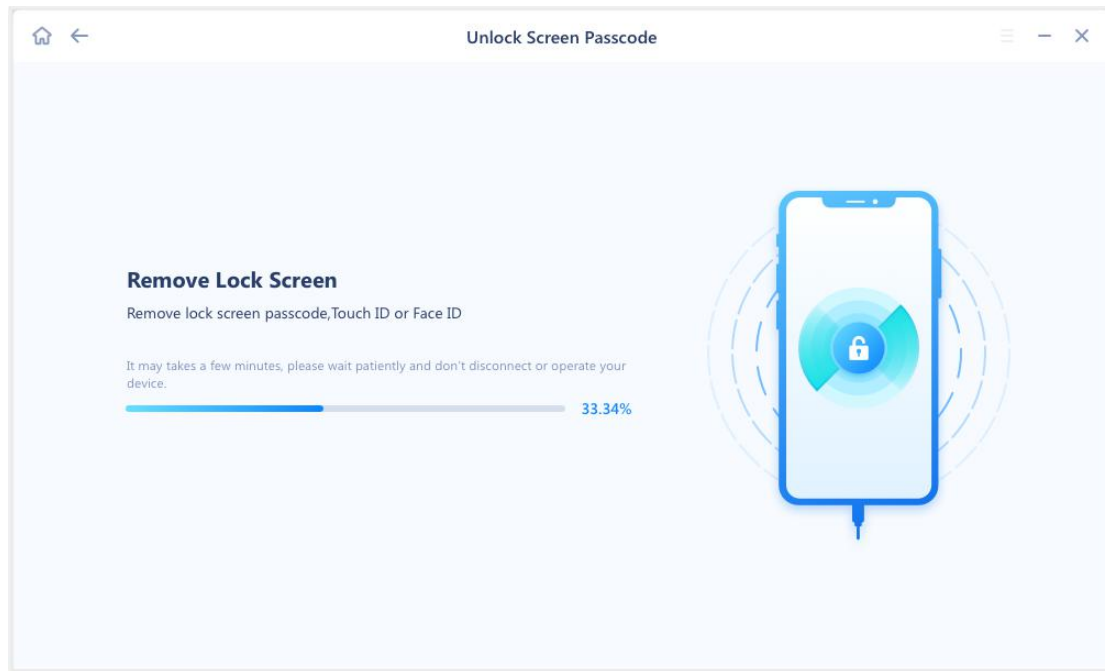
Unlock Apple ID

Sometimes, you can access the phone normally but do not have the correct password for Apple ID. This feature allows to remove Apple ID or iCloud account from your iOS devices. The preconditions for successful unlock are to have the the correct screen passcode, and enable Two-Factor Authentication on this device.
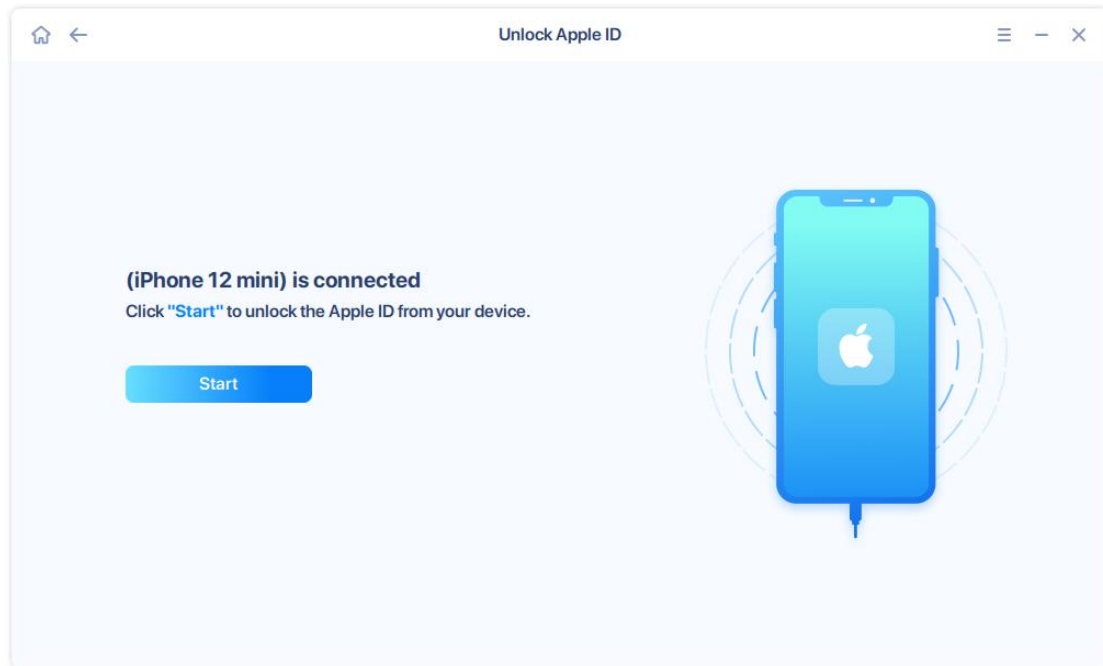
Here are the steps:

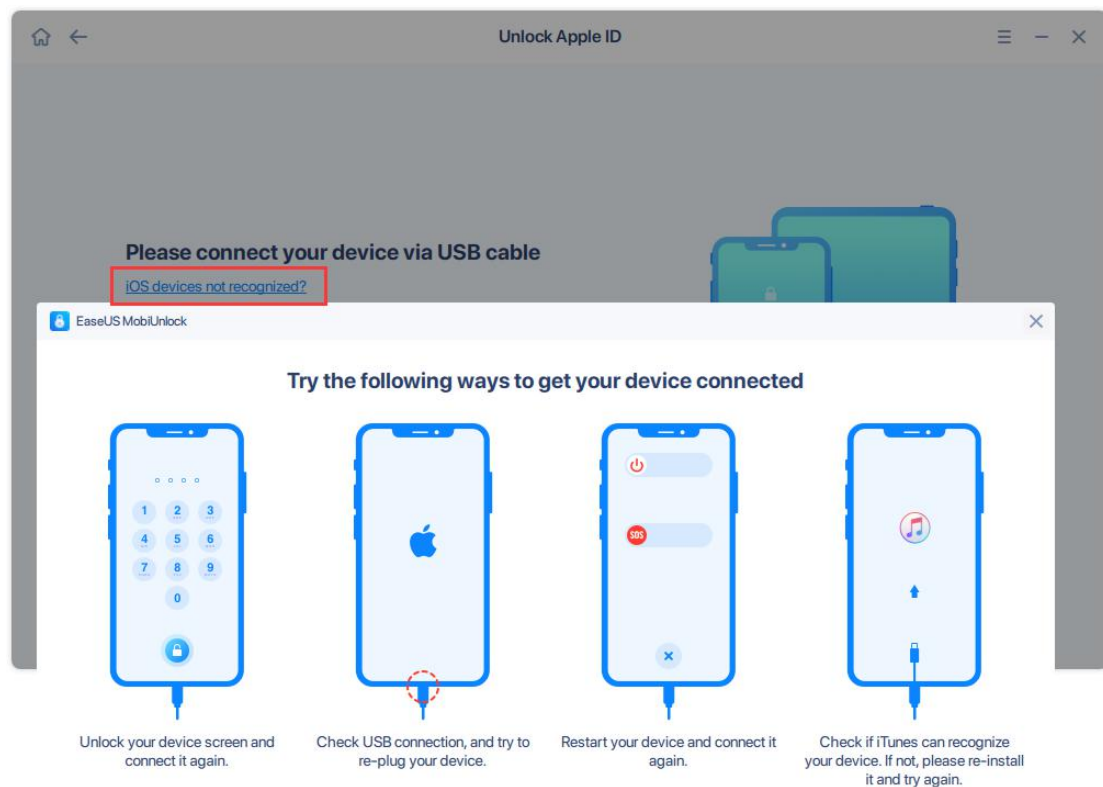1. Click **Unlock Apple ID** on the upper middle side.
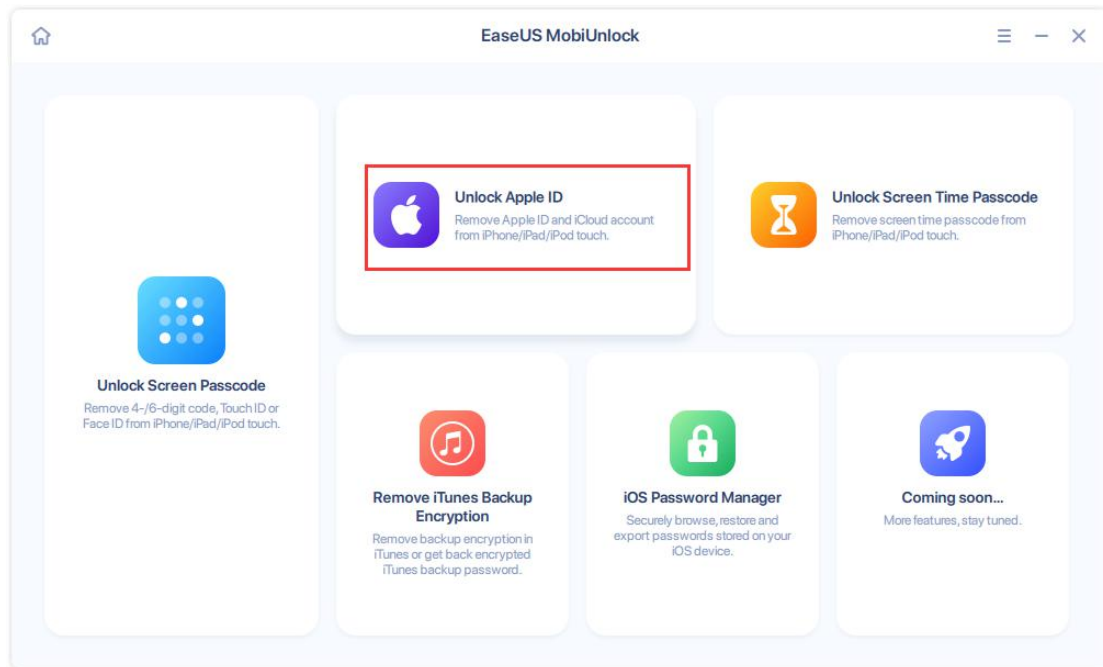
2. Connect your iOS device to your computer, tap **Trust** this computer from the pop-up message on your device, then click **Start**.
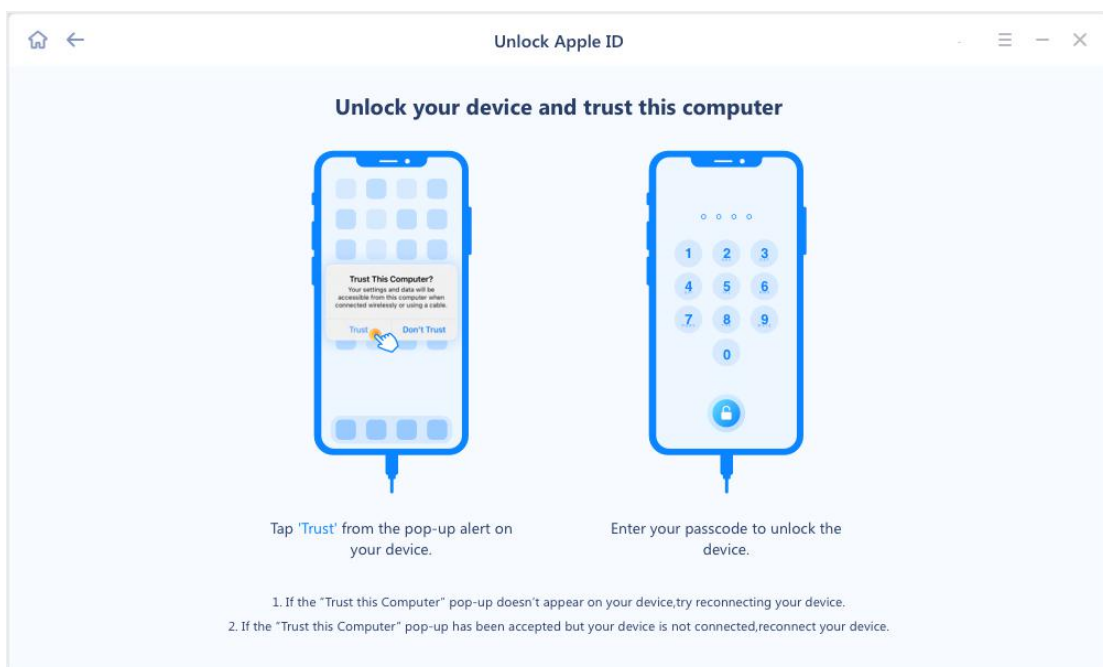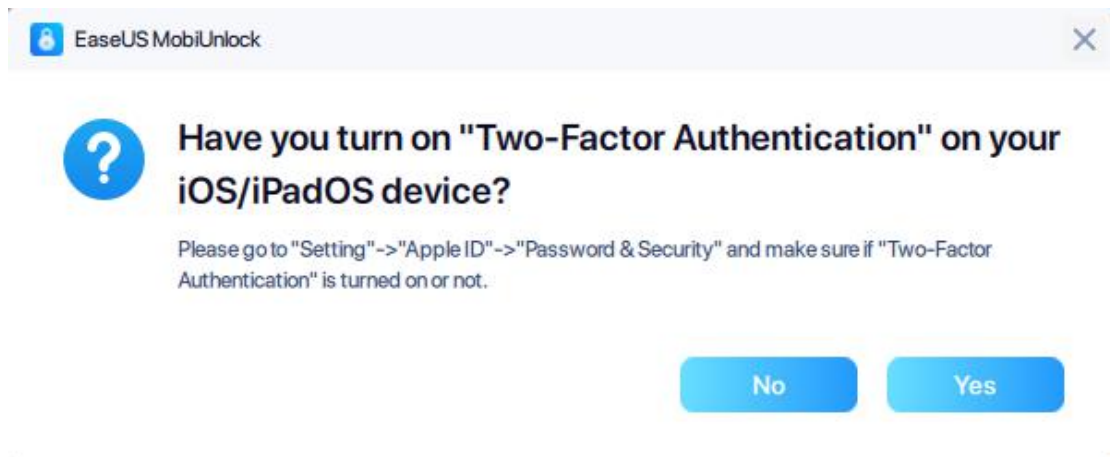
3. If the iOS device is not recognized, please follow the guide below to get the device connected.


4. The pop-up message asks whether **Two-Factor Authentication** is turned on or not.

Note:

If Two-Factor Authentication is turned on, you can continue the unlock process. Otherwise, the Apple ID on this device can not be unlocked.
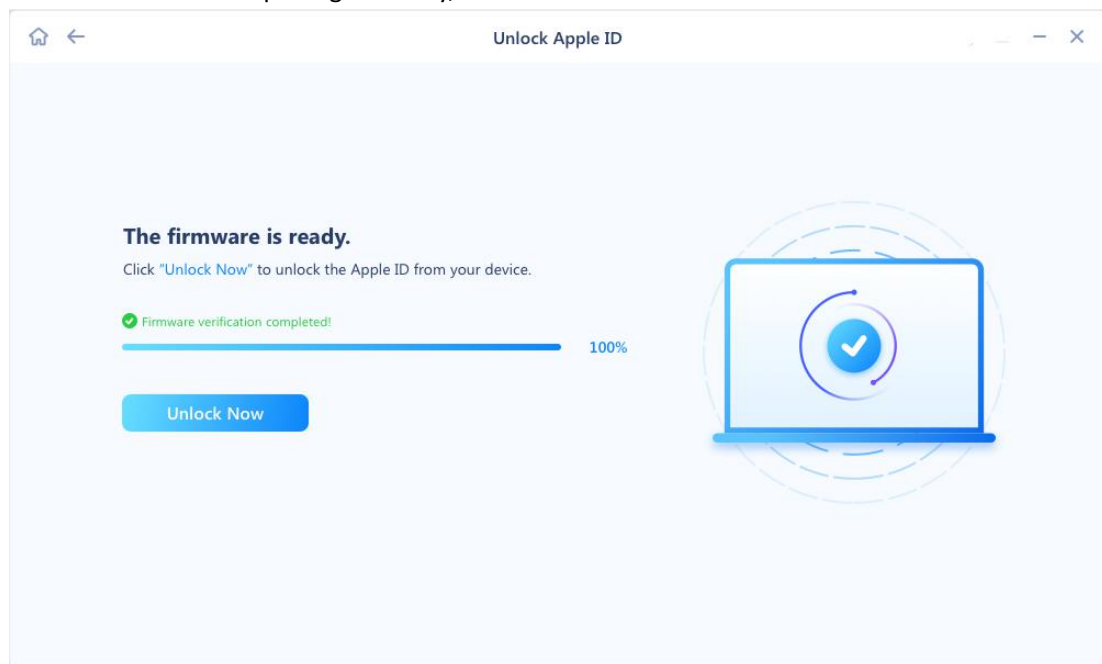
5. After clicking **Yes**, you can confirm the device model and download iOS firmware. It is also available to manually select a downloaded firmware, or copy the download link and download with your own browser.
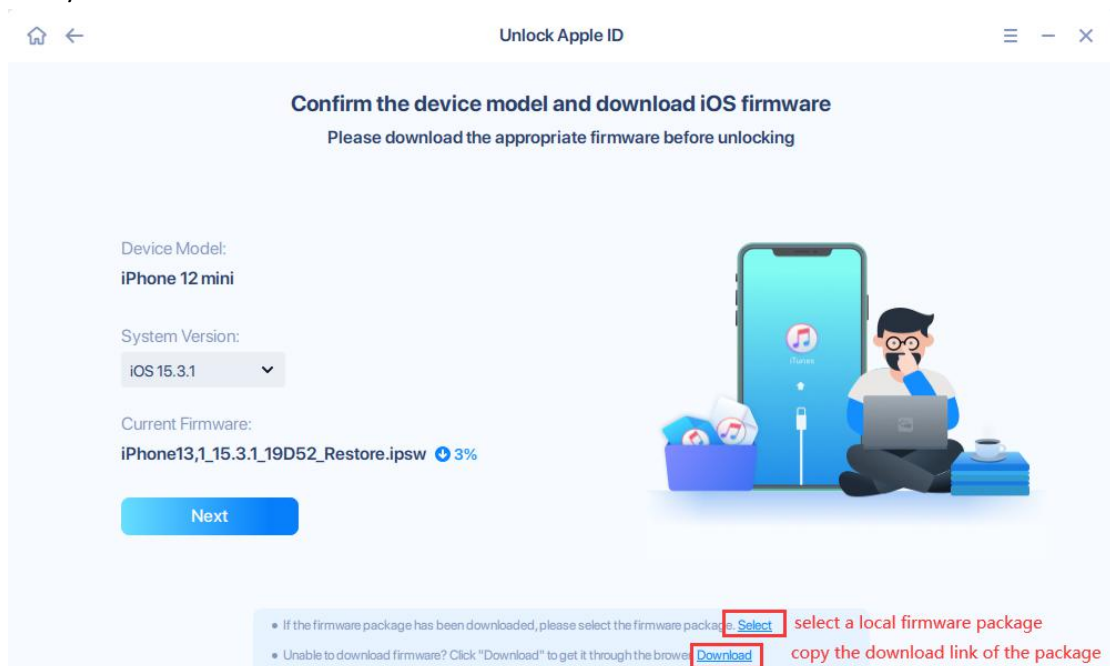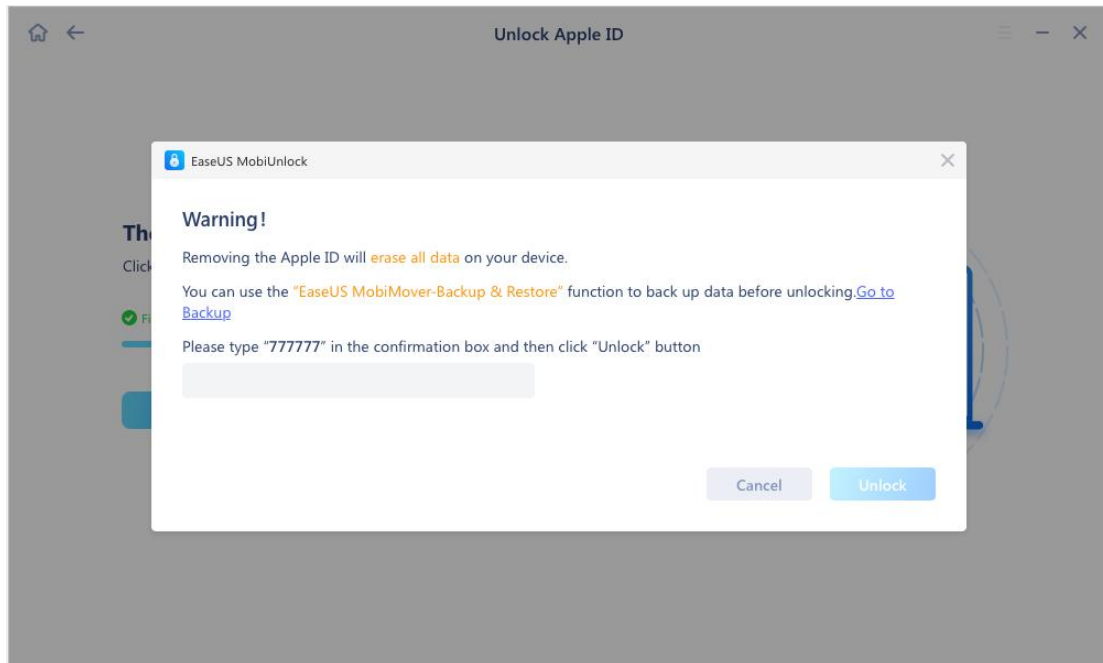

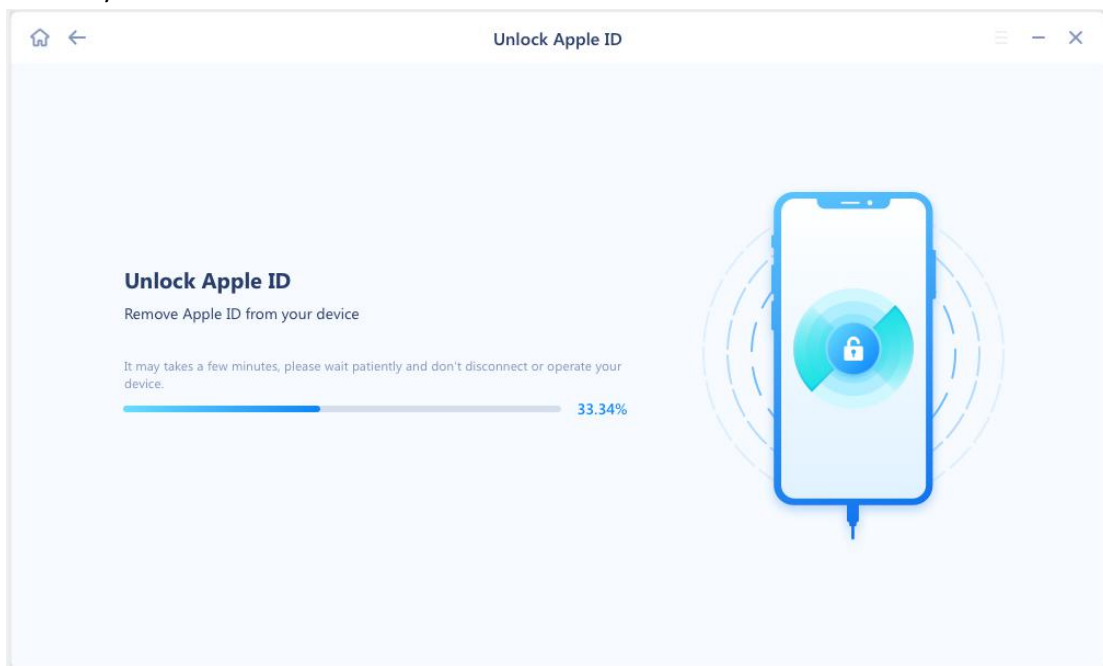6. The download might take a while. Please wait patiently.
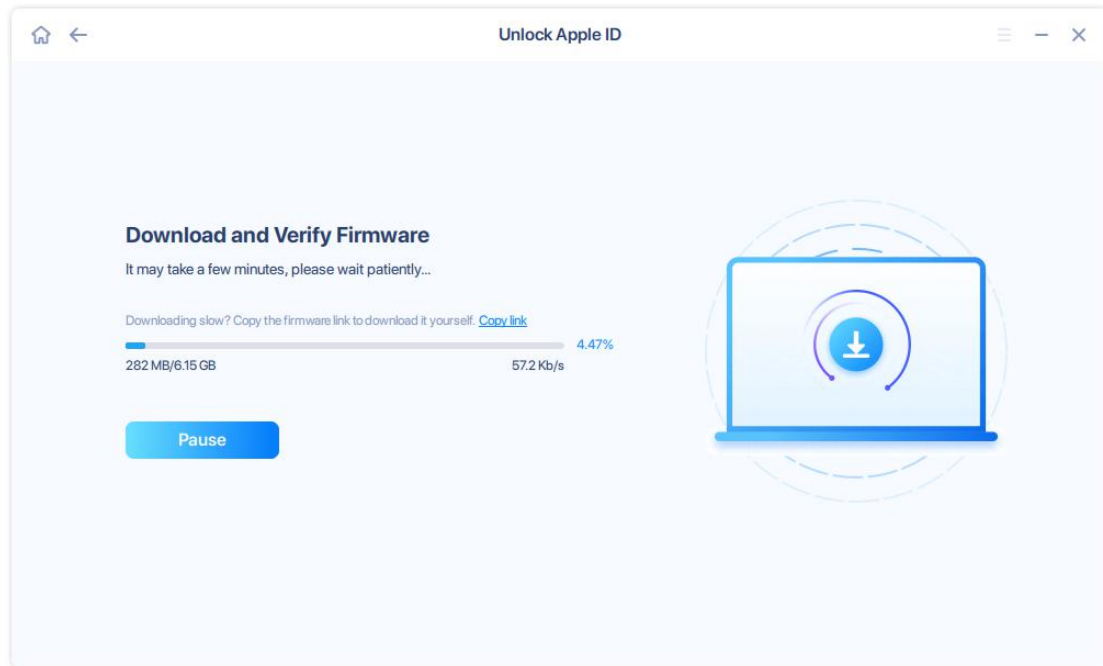
7. Once the firmware package is ready, click **Unlock Now**.

8. **The unlock process will wipe all data on your iOS device.** To avoid a misoperation, you need to type **777777** in the confirmation box, then click **Unlock** to continue.

9. Please wait patiently until the Apple ID is successfully removed, then follow the guide to activate your device.

10. If **Find My iPhone** was disabled on this device, you will not lose any data by unlocking Apple ID. After the unlocking succeeds, you can just log with another Apple ID.

Unlock Screen Time Passcode

Screen Time lets you control how you spend your time interacting with your iPhone or iPad. With this function in iOS devices, you can set time limits for apps and set up various parental controls (like limiting screen times, apps and restricting content etc). However, many users seem to have difficulties remembering their Screen Time passcodes. With **Unlock Screen Time Passcode** feature in EaseUS MobiUnlock, you can remove screen time passcode effortlessly without erasing the device.

Here are the steps:

1. Connect your iOS device to your computer and click **Unlock Screen Time Passcode**.
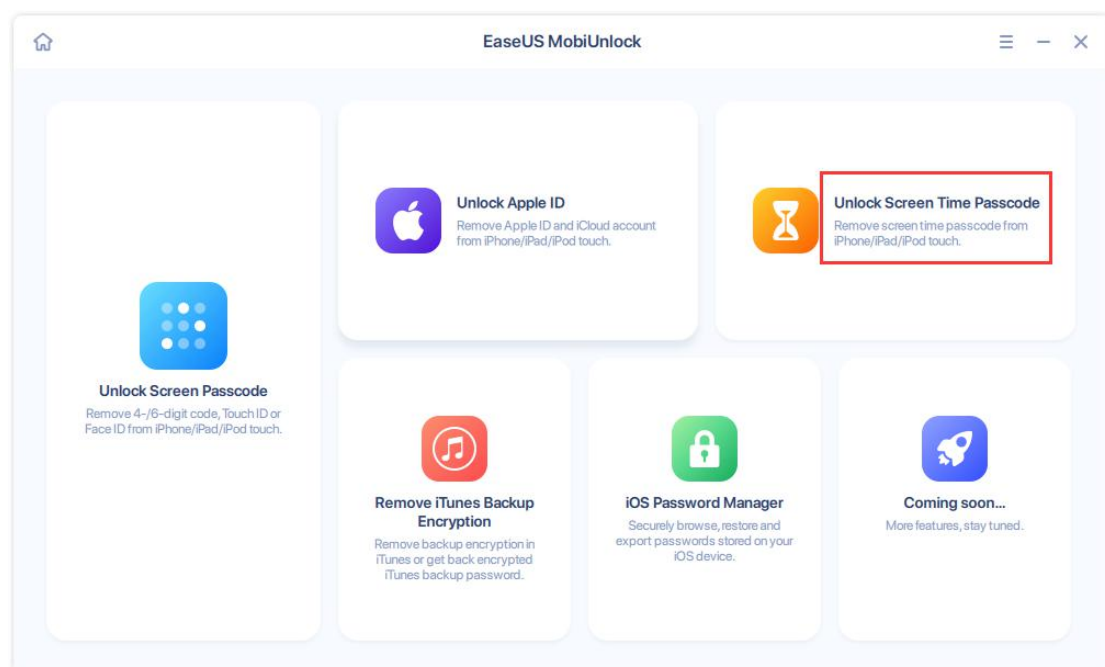
2. Please disable **Find My iPhone** on the device first, then click **Unlock Now**.
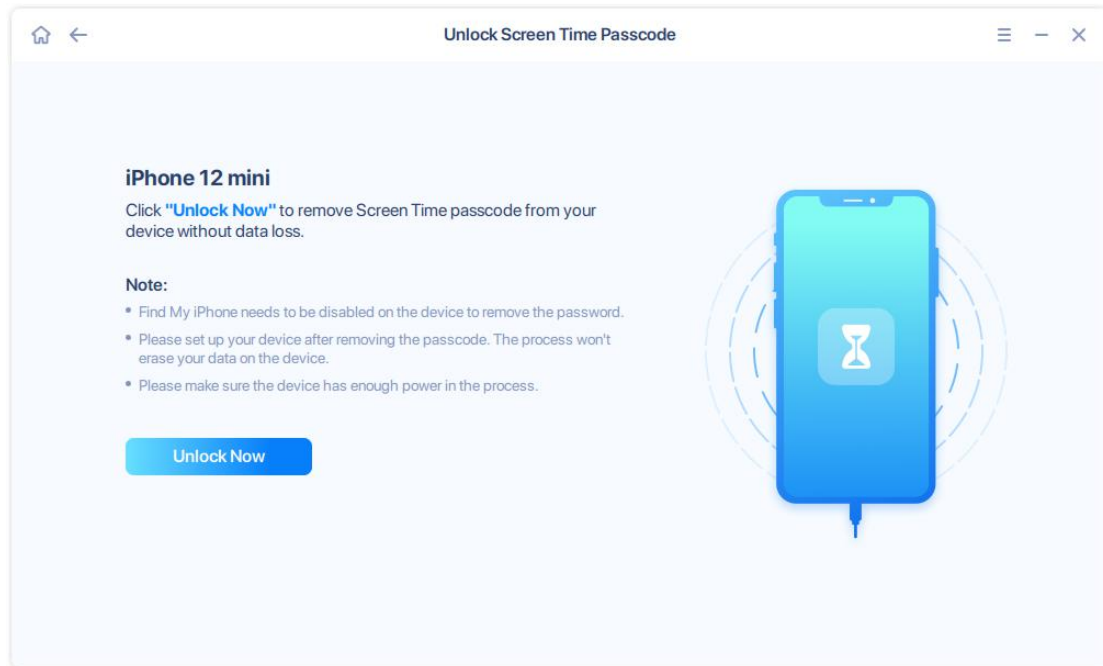
3. If **Find My iPhone** is not turned off, you will receive a pop-up message with the instructions of turning it off.
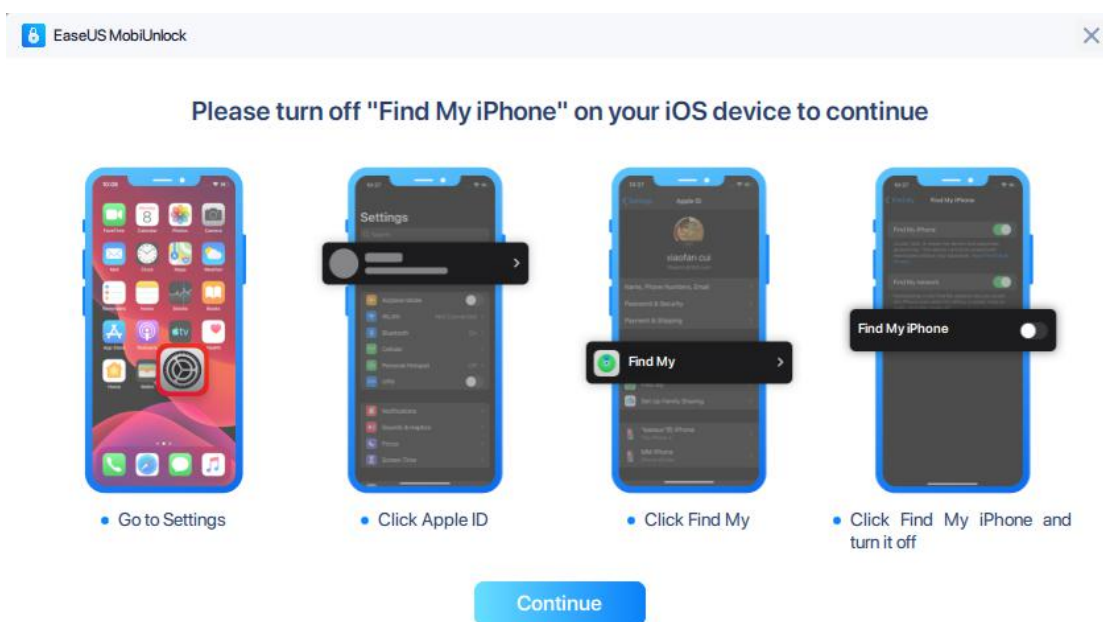
4. The software start the unlocking process automatically. Once it is finished, the device would be restarted. Please follow the steps on your iOS device to set it up.
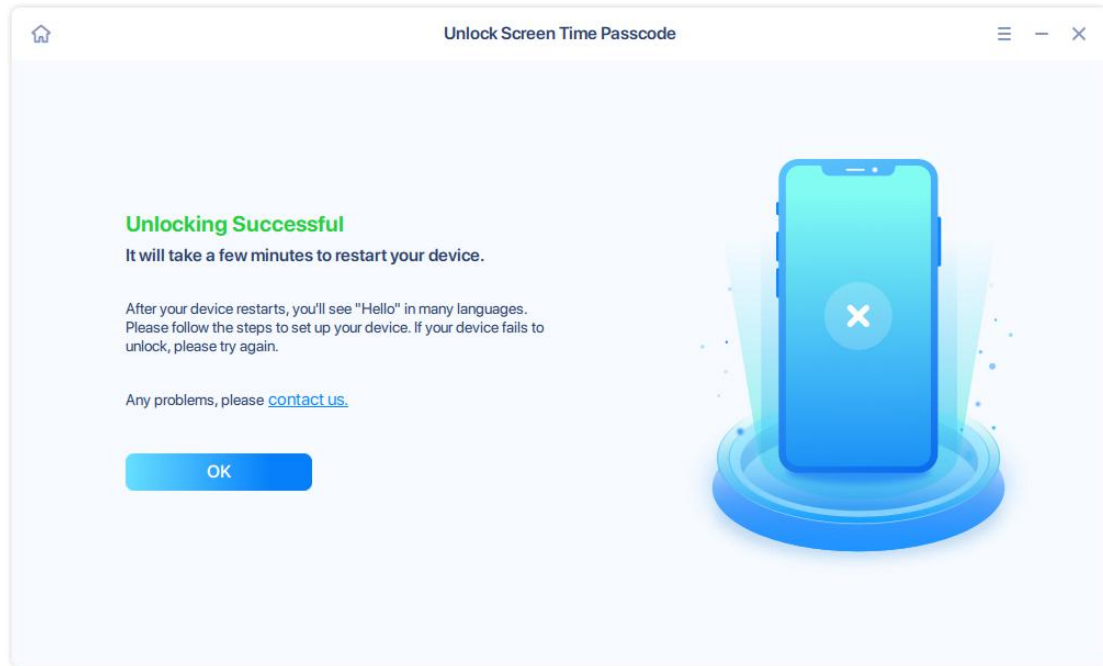
Remove iTunes Backup Encryption

It is common to use password protection and encryption in iTunes to protect backups of your iOS devices on your computer. However, it happens that we lose the password sometimes, which makes the restoration impossible. It would be nice if we can remove the password protection. **Remove iTunes Backup Encryption** in MobiUnlock is designed to achieve this. You won't be able to use previous encrypted backups, but you can make new backups without password or set up a new password.

Here are the steps:

1. Connect your iOS device to your computer and click **Remove iTunes Backup Encryption**.
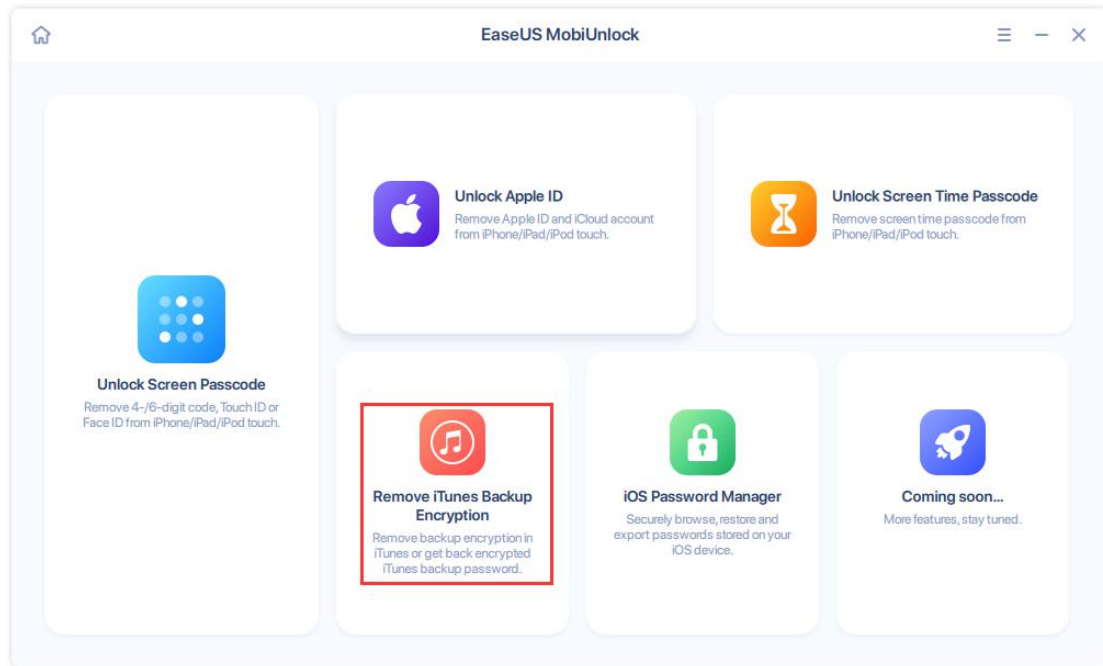
2. Make the phone recognized by the software. Disable **Find My iPhone** on the device first, then click **Unlock Now**.
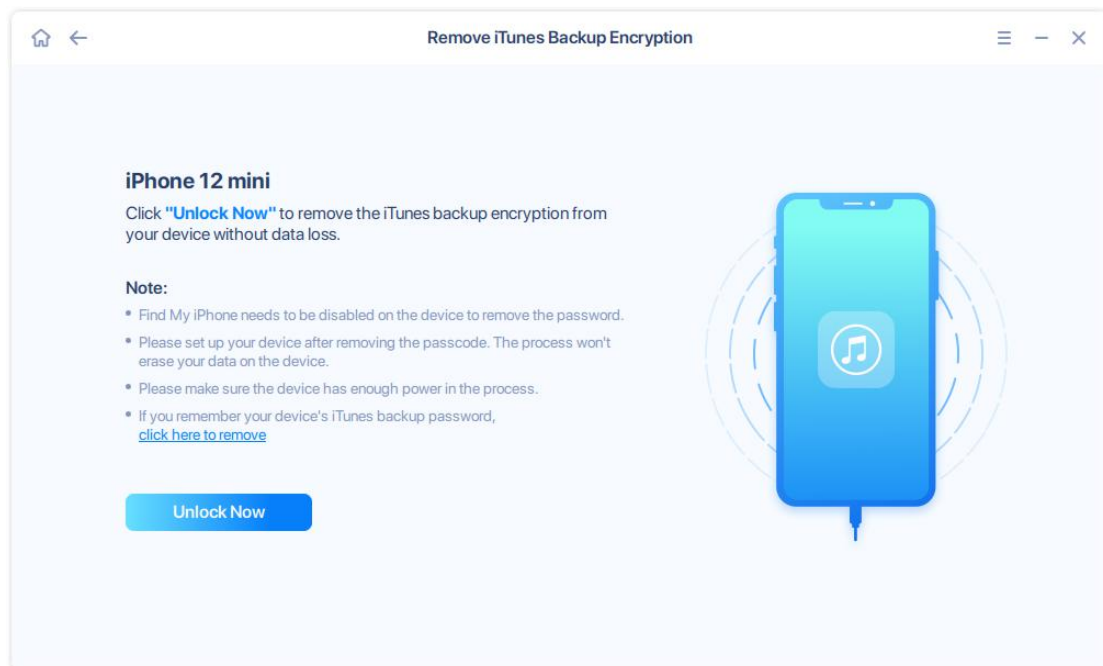
3. If you remember the iTunes backup password, please refer to the screenshot, click the hyperlink and enter the password. If the password is unknown, click **Go to remove** to continue.
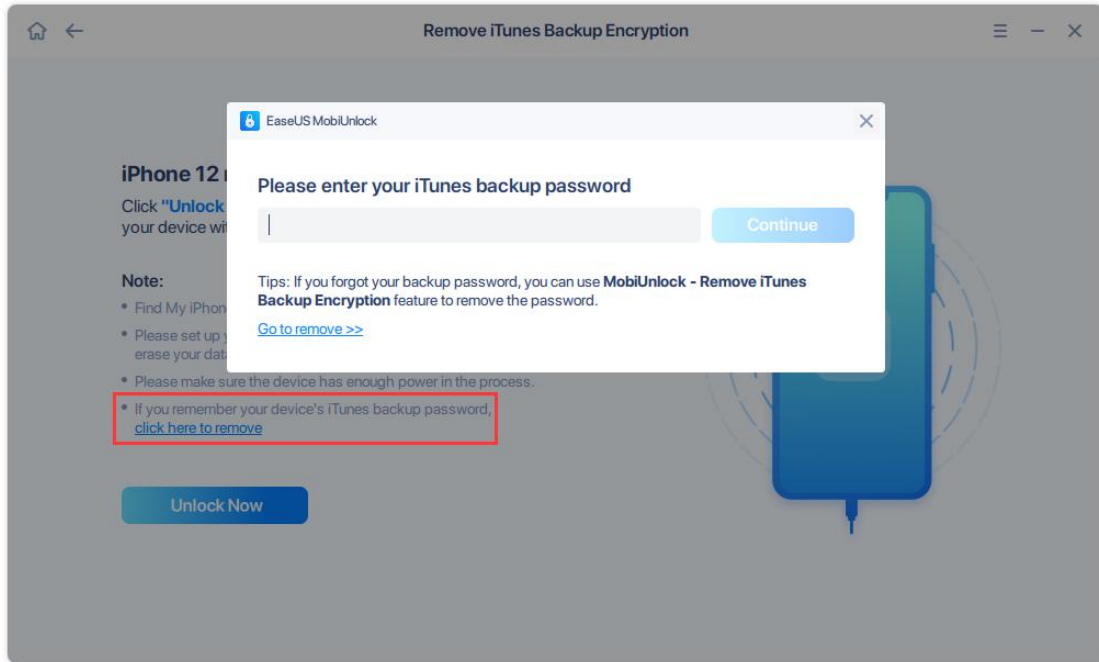
4. If **Find My iPhone** is not turned off, please follow the guide in the pop-up message to continue.
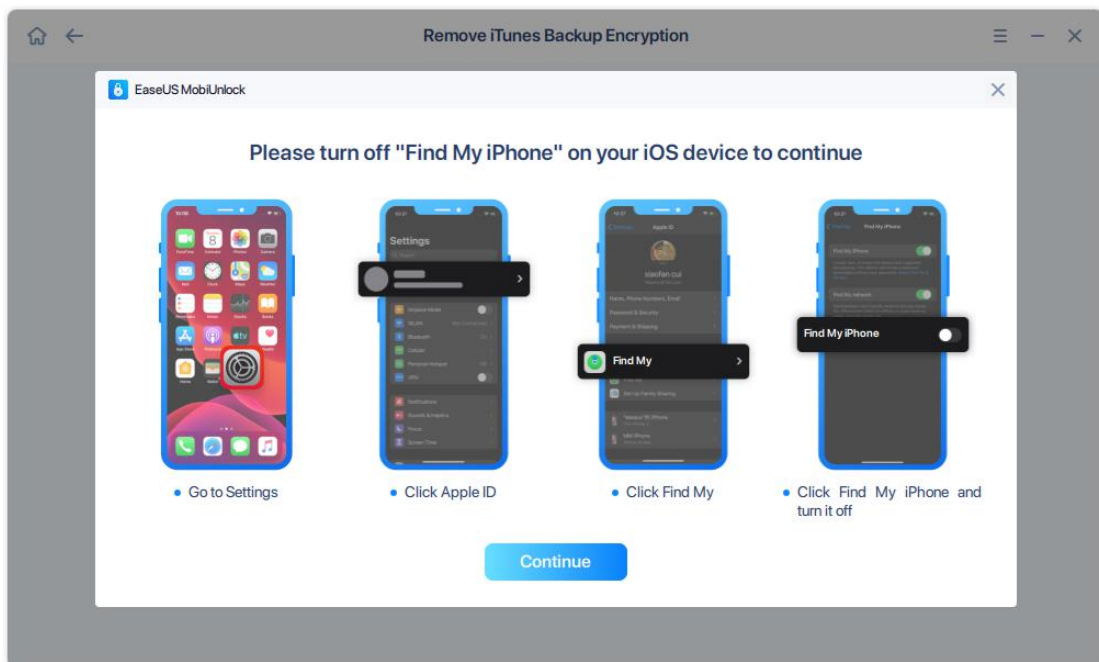
5. The software start the unlocking process automatically. Once it is finished, the device would be restarted. Please follow the steps on your iOS device to set it up.

Remove iTunes backup encryption from your device

It may takes a few minutes. Please wait patiently and don't disconnect or operate your device.

Unlocking Successful

It will take a few minutes to restart your device.

After your device restarts, you'll see "Hello" in many languages. Please follow the steps to set up your device. If your device fails to unlock, please try again.

Any problems, please contact us.

OK
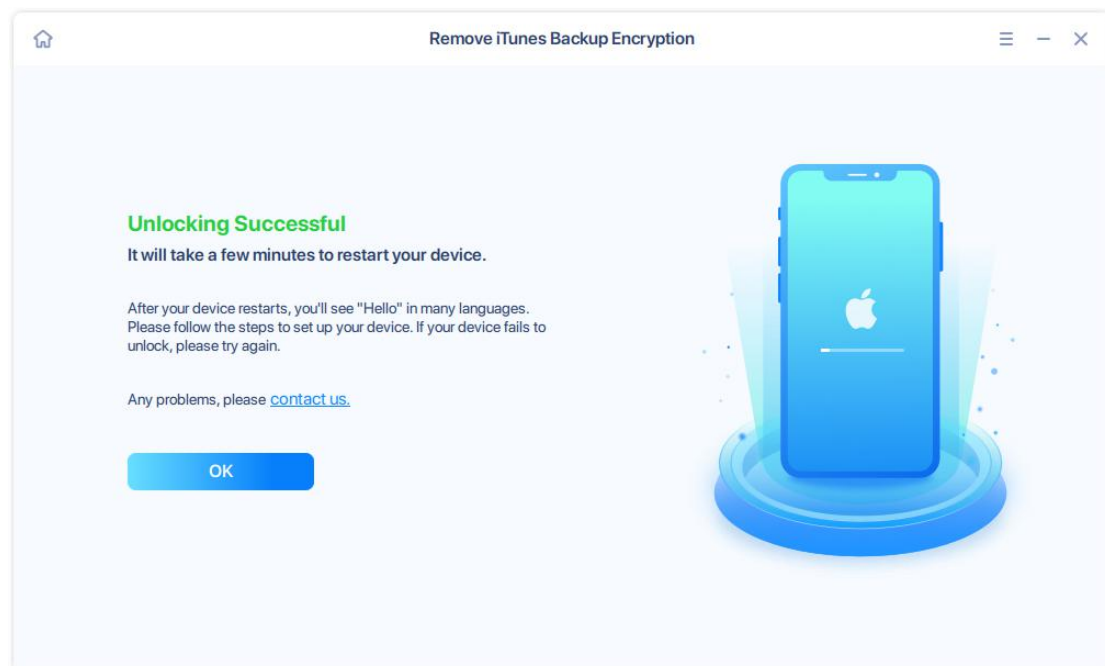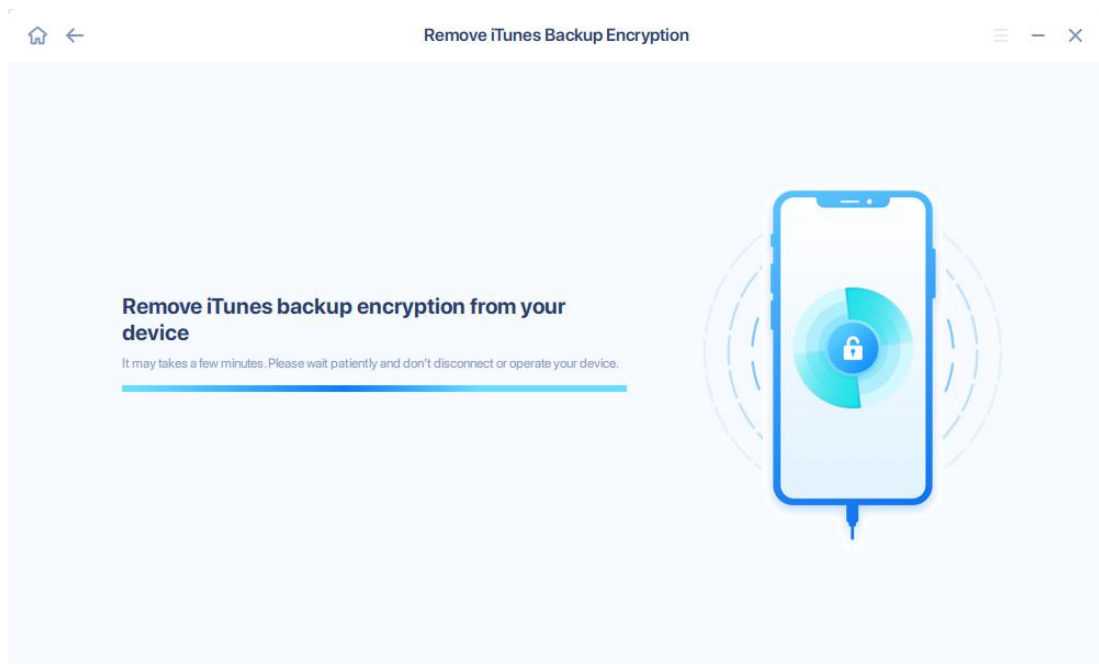
iOS Password Manager

The iOS devices can store your credit card numbers and expiration dates, user names and passwords in websites and apps, Wi-Fi passwords, Mail accounts, Apple IDs and more. With iOS Password Manager, you can find all the passwords saved on your device easily and safely. Furthermore, these passwords can be exported and used in other password management tools.

Here are the steps:

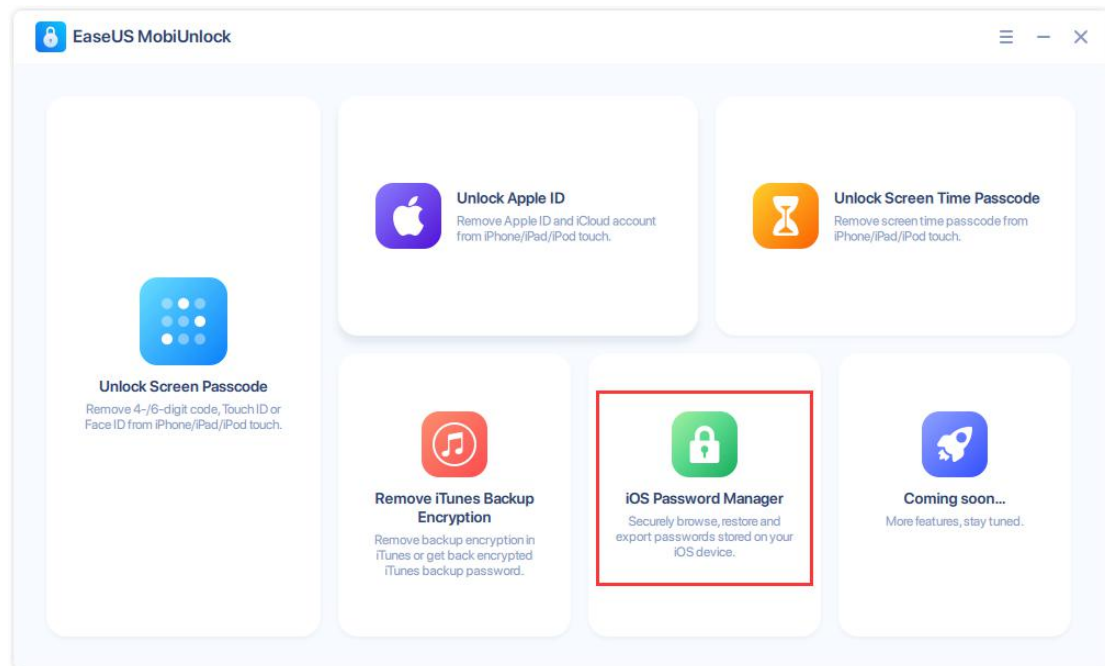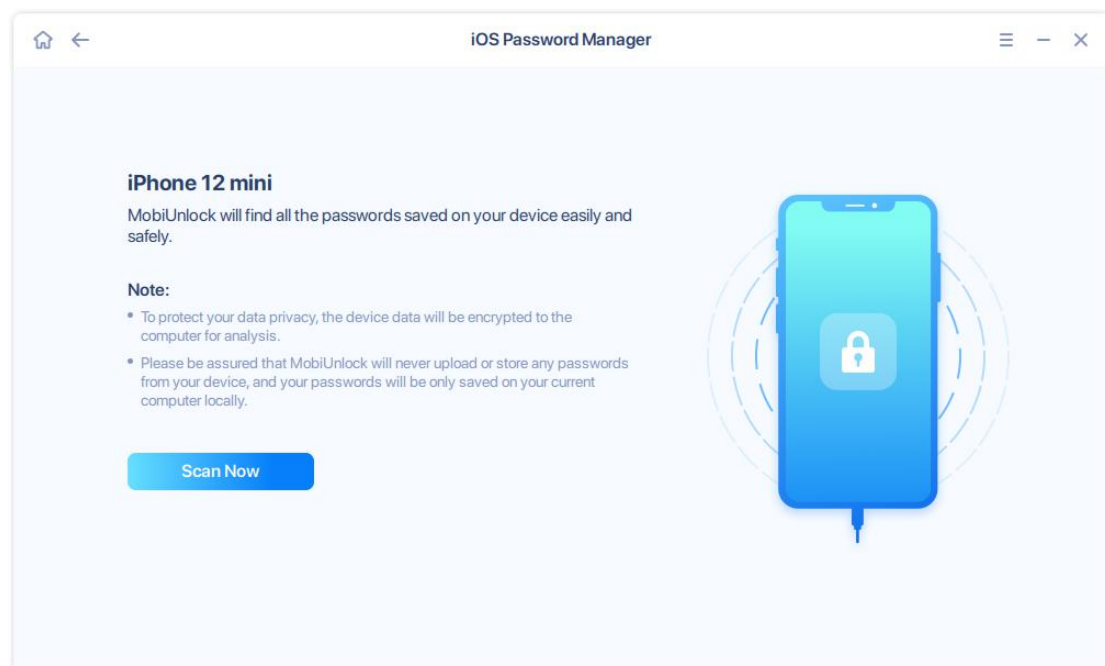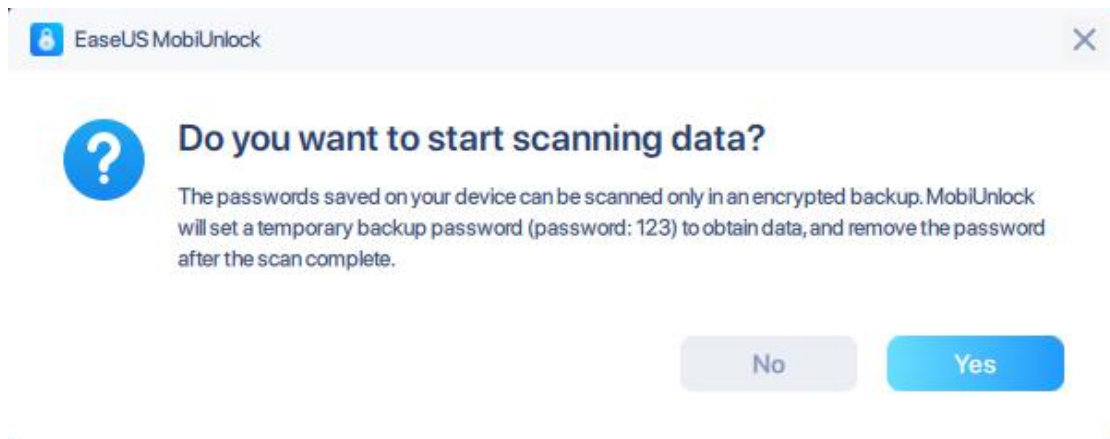1. Connect your iOS device to your computer and click **iOS Password Manager**.
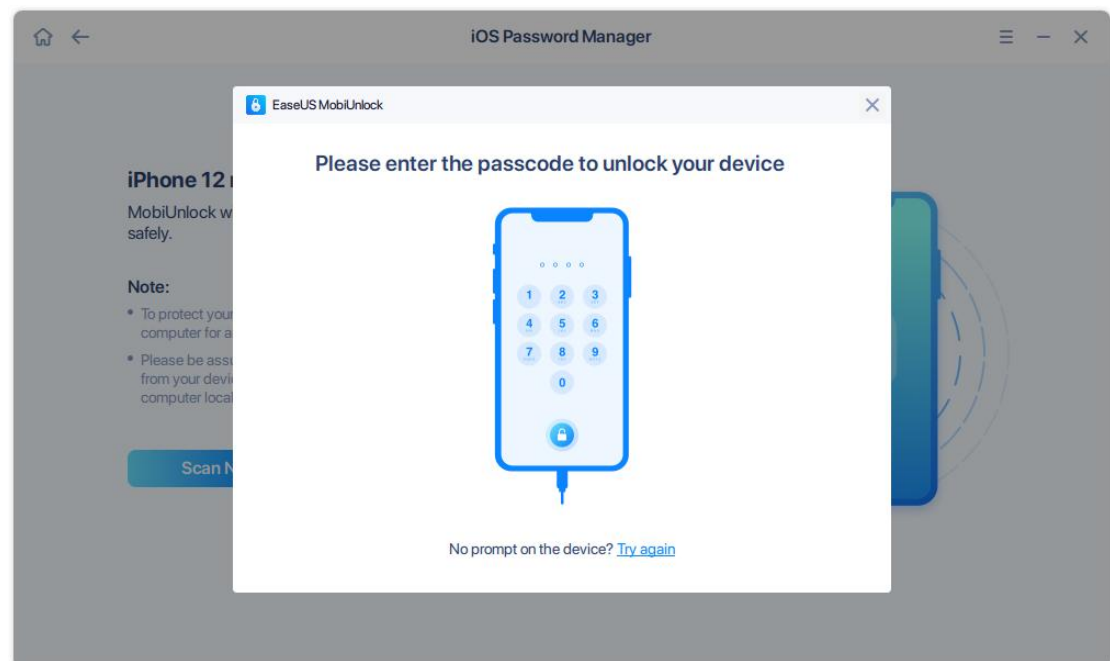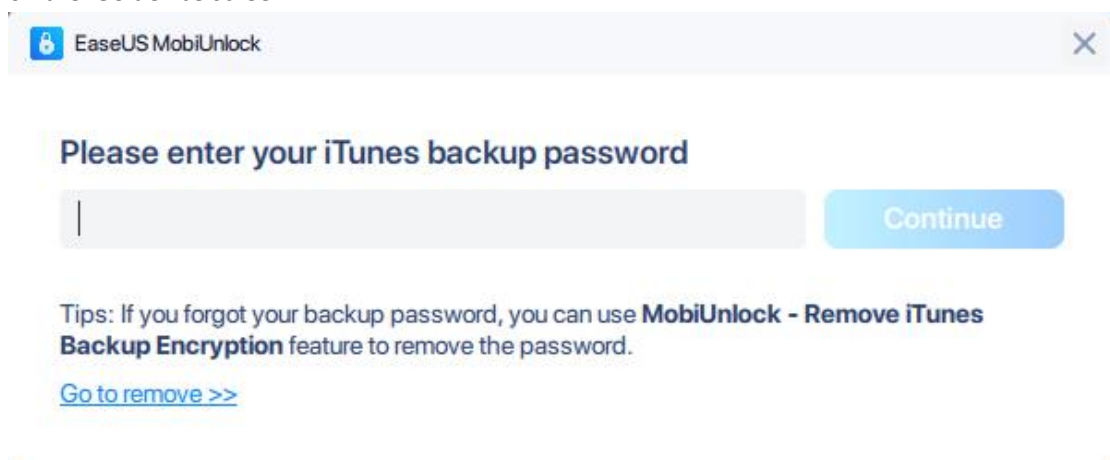

2. The phone is recognized by the software. Please click **Scan Now** to start the process.
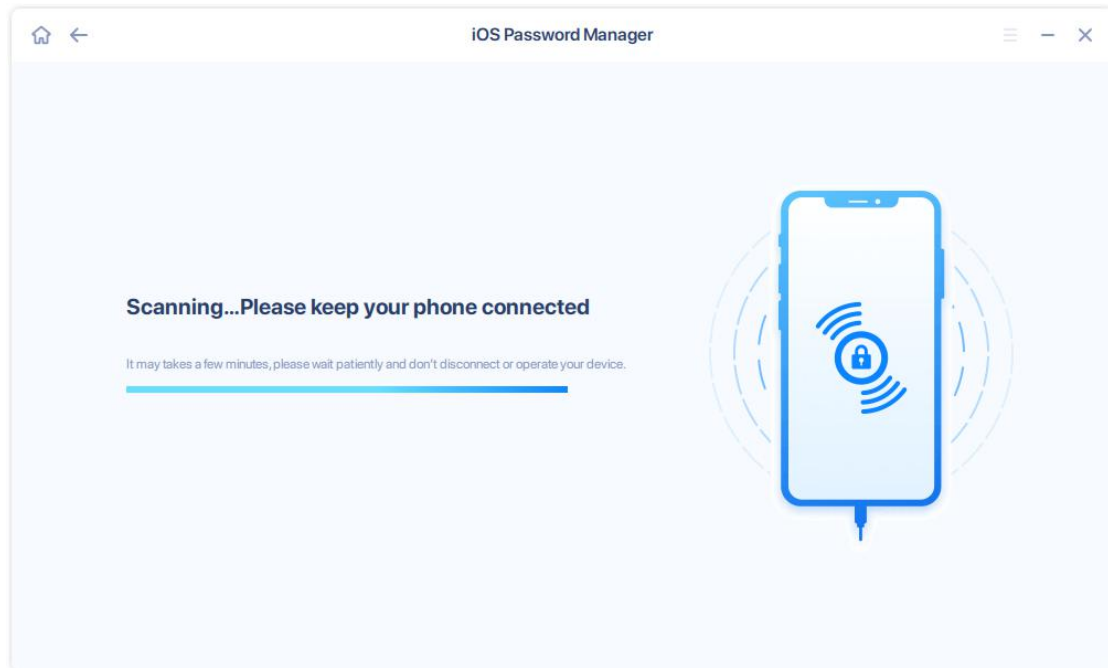

3. The passwords can only be scanned in an encrypted backup. So if the backups are not encrypted, a temporary iTunes backup password **(123)** would be set up automatically. Please click **Yes** to continue.

Do you want to start scanning data?

The passwords saved on your device can be scanned only in an encrypted backup. MobiUnlock will set a temporary backup password (password: 123) to obtain data, and remove the password after the scan complete.

No   Yes

4. The software asks to enter iTunes backup password on the computer screen and the passcode on the iOS device screen.

Please enter your iTunes backup password

Continue

Tips: If you forgot your backup password, you can use **MobiUnlock - Remove iTunes Backup Encryption** feature to remove the password.

Go to remove >>

5. The scanning might take a while. Please wait patiently and keep the device connected.

6. Once it is completed, you will see all the passwords found on this device, such as Wi-fi Account, Websites & App, Mail Account, Apple ID and Credit Card. Click the **Eye icon** to unhide/hide the passwords.

If you want to store these passwords into a local file or use them in other applications, please tick the passwords, then click **Export**.
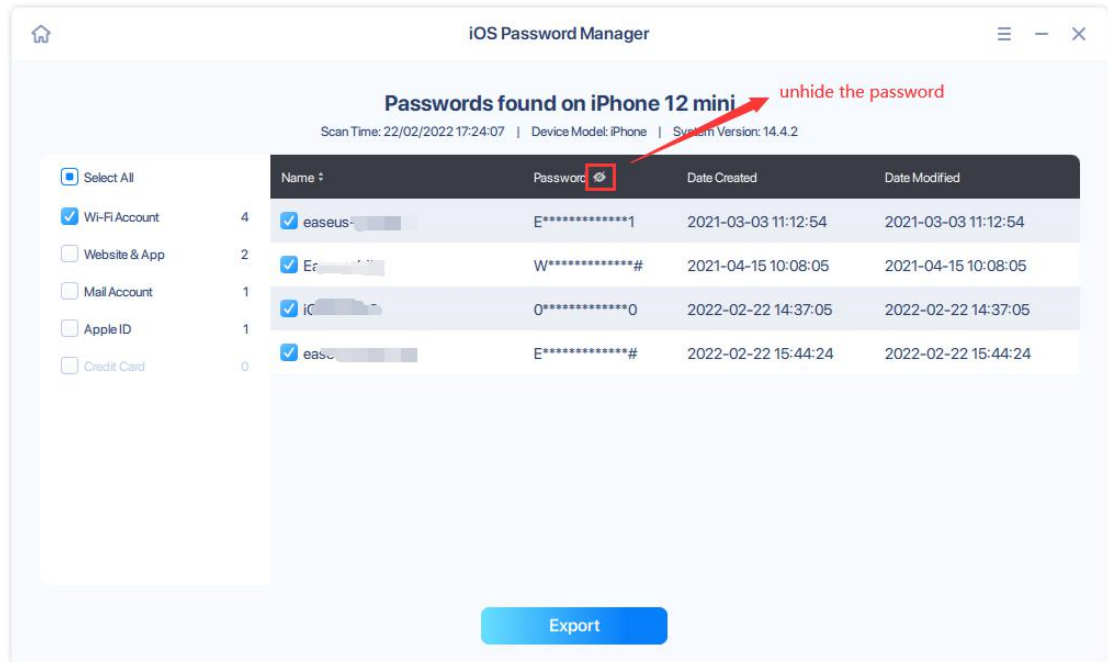
7. You can choose different formats and make it compatible with different password management applications, such as 1Password, Dashlane, LastPass. Or just save them into a normal CSV format.
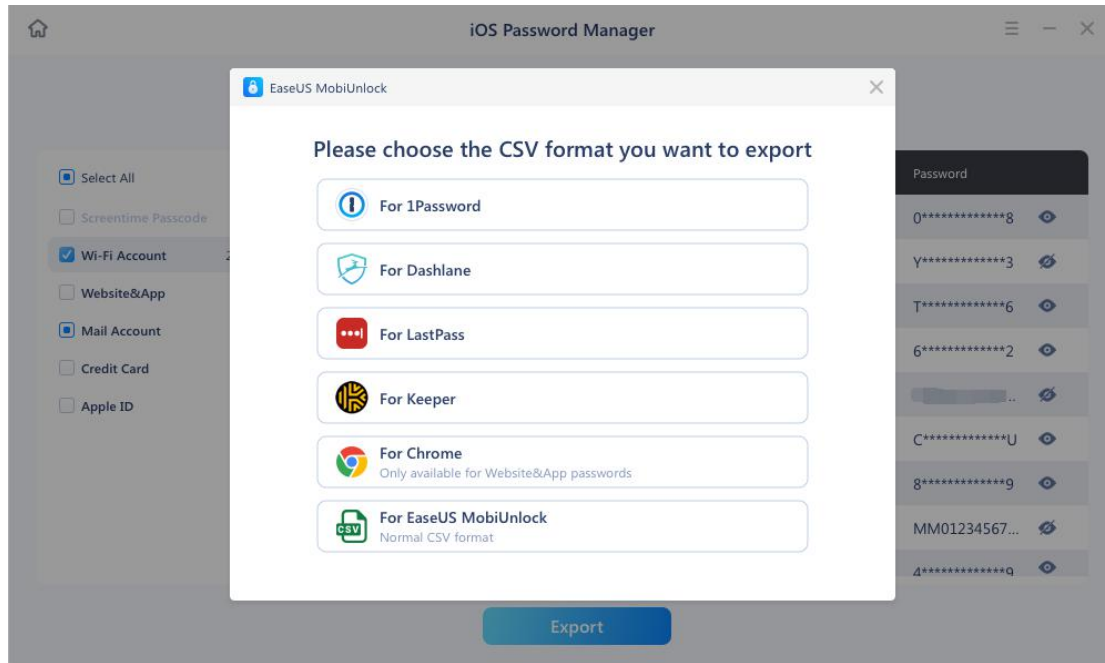
Feedback and Support

We invite your comments on how well EaseUS MobiUnlock performs, and we are also enthusiastic about replying to all your questions related to this product. Please feel free to contact us at techsupport@easeus.com.

We also provide the online chat service which can be located in the top navigation bar of EaseUS official website www.easeus.com.