# EaseUS MobiUnlock User Guide



EaseUS MobiUnlock

# Welcome

Thanks for using EaseUS MobiUnlock.

You may have trouble accessing iOS device when the password is forgot or the phone gets disabled. It is quite annoying in modern daily life.

We now have a solution for you. EaseUS MobiUnlock is a user-friendly tool designed to unlock iPhone/iPad screen without iTunes restore. No matter it is a 4-digit passcode, 6-digit passcode, custom numeric code, or alphanumeric passcode, Touch ID, or Face ID info, MobiUnlock is capable of removing it with several steps.

Apart from unlocking the screen passcodes, the software is also capable of unlocking Apple ID, unlocking screen time passcode, removing iTunes backup encryption and managing the iOS password.

# **Getting Started**

Learn the basics, settings, and license code register of MobiUnlock.

Please refer to the following guidelines to facilitate your MobiUnlock use.

#### **System Requirements**

 EaseUS MobiUnlock can be installed on the following operating systems: Windows<sup>®</sup> 7/8/8.1/10/11 MacOS 10.13 and all the later versions

2. The latest version of iTunes needs to be installed on the computer.

#### **Supported iOS Device**

iPhone 4s, 5/5s, 6/6 plus, 6s/6s plus, 7/7 plus, 8/8 plus, X/XR/XS/XS Max, iPhone 11/iPhone 11 Pro/iPhone 11 Pro Max, iPhone 12 Mini/12/12 Pro/12 Pro Max, iPhone 13/13 mini/13 Pro/13 Pro Max. iPad mini 2, 3, 4, 5; iPad Air, 2, 3, 4; iPad 1, 2, 3, 4, 5, 6, 7, 8; iPad Pro 1, 2, 3, 4.

#### iPod Touch (iOS system)

#### **Supported iOS Version**

iOS 9.0 and later versions

#### **Device Connection**

Please connect your iOS device to your Windows computer with a Lightning to USB cable. You'd better use the cable which is provided by Apple.



#### **Apple Driver**

If our product detected that the device driver in your computer is obstructed, you need to click the Download on the window to download and install the correct driver first.



#### **Apple Mobile Device Service**

You will get an operation guide for starting Apple Mobile Device Service if it is not running. Please click the "Yes, Fix Problem" to start Apple Mobile Device Service or start it in Windows Services.



	11-1-					
le Action View	нер					
• 🔿   📰   🖾 🕻	🗟 📑   🚺 📷   🕨 🔲 H 🕪					
Services (Local)	O. Services (Local)					
		N	Desisten	Chat	CL L T	1 0 0
	Apple Mobile Device Service	Name	Description	Status	зтаптир туре	Log On As
	Start the service	App Readiness	Gets apps re		Manual	Local Syste
	Start ine service	Apple Mobile Device Service	Provides th		Automatic (	Local Syste
		Application Identity	Determines		Manual (Trig	Local Service
	Description:	Application Information	Facilitates t	Running	Manual (Trig	Local Syste
	Provides the interface to Apple	Application Layer Gateway	Provides su		Manual	Local Service
	mobile devices.	Application Management	Processes in		Manual	Local Syste
		AppX Deployment Service (	Provides inf	Running	Manual	Local Syste
		AssignedAccessManager Se	AssignedAc		Manual (Trig	Local Syste
		ASUS Com Service		Running	Automatic	Local Syste
		Auto Time Zone Updater	Automatica		Manual (Trig	Local Service
		AVCTP service	This is Audi	Running	Manual (Trig	Local Service
		Background Intelligent Tran	Transfers fil	Running	Automatic (	Local Syste
		Background Tasks Infrastruc	Windows in	Running	Automatic	Local Syste
		Base Filtering Engine	The Base Fil	Running	Automatic	Local Service
		Bing Dictonary Update Servi	Bing Dicton	C2000 C2000 🚽	Manual	Local Syste
		BitLocker Drive Encryption	BDESVC hos		Manual (Trig	Local Syste.
		Block Level Backup Engine	The WBENG		Manual	Local Syste
		Bluetooth Audio Gateway S	Service sup		Manual (Trig	Local Service
		Bluetooth Support Service	The Bluetoo		Manual (Trig	Local Service
		Boniour Service	Enables har		Manual	Local Syste
		BranchCache	This service		Manual	Network S
		Canability Access Manager	Provides fac	Running	Manual	Local Syste
	Future dead (Strendard )	we capability Access Manager	Trovides idem	Running	Manual	Local System

### Settings

Language and Firmware Download Path can be changed in **Settings**.

For Windows version:

ଜ		EaseUS MobiUnlock	bActivat 1 = - ×
			<li>2 Settings</li>
			∛o Activate EaseU
	ĺ	Settings	Screen Time × reen time pas g/Pod touch
		Language English ‡	⑦ Online Help
	Unlock Screen Pass	Firmware Download Path: D:/MobiUnlockCache	Check for Upda     Select     About
	Remove 4-/6-digit code, Tc Face ID from iPhone/iPad/iP	Cancel Save	<b>S</b>
		Remove iTunes Backup Encryption         iOS Passwort           Remove backup encryption in iTunes or get back encrypted iTunes backup password.         iOS de iOS de	d Manager Coming soon e, restore and More features, stay tuned. s stored on your vice.

For Mac version:

About		
Preferences		
Check for Updates		
Services	>	
Hide EaseUS MobiUnlock	жн	
Hide Others	∕Z 3€H	
Show All		
Quit EaseUS MobiUnlock	3E G	

	6 EaseUS I	MobiUnlock	Act
	Settin	gs	Screen Time Passcode screen time passcode from Pad/iPod touch.
Unlock Screen Pas	Firmware Download Path: /private/var/folders/j4	4/11lq9z3j01g44yq4fbd6d85c <u>:Q Sele</u>	ct
Remove 4-/6-digit code, Face ID from iPhone/iPad/	Cancel	Save	ø
	Remove Trunes Backup Encryption Remove backup encryption in iTunes or get back encrypted iTunes backup password.	IOS Password Manager Securely browse, restore and export passwords stored on your IOS device.	Coming soon More features, stay tuned.

# Activation

EaseUS MobiUnlock includes the trial and professional edition. The trial edition is used for previewing the unlock steps, and it will ask for a license code when you apply the unlocking operation. You could activate the trial edition to the professional edition using your purchased license code.

The **Activation** button can be seen on the top right corner of the main interface of MobiUnlock. Please copy and paste (Ctrl+C and Ctrl+V) the license code to MobiUnlock to avoid a typo. For Windows version:



For Mac version:



#### Note:

The offline activation method is not supported. Please make sure that the computer is connected to the Internet when you activate the software.

## **Unlock Screen Passcode**

Unlock Screen Passcode feature enables you to easily remove locked screens when you forget the passcode on your iPhone/iPad and have the phone disable, or you just don't know the passcode

on a second-hand iPhone or iPad. The software can unlock iPhone/iPad screen passcode in different situations. However, this operation will erase the data during the unlock process.

Here are the steps:



1. Connect your iOS device to your computer and click Unlock Screen Passcode on the left side.

2. Follow the steps to enter the device into **Recovery Mode**. The methods vary from different devices. For more information about this, please click <u>here</u>.



3. The device is recognized correctly. Click **Start** to remove screen passcode from your device.

ଜ ←	Unlock Screen Passcode	= -	- ×
iPhone 12 Click "Start" Features: • One-click to • Remove pas steps, no tec • Remove 4-/	2 mini         " to remove screen passcode from your device         ounlock iPhone/iPad/iPod touch passcode.         uscode from a locked or disabled iOS devices within three simple         ch knowledge required.         6-digit code, Touch ID or Face ID from iPhone/iPad/iPod touch.		

4. Confirm the device model, and click **Next** to download the Firmware online.

\$ ←	Unlock Screen Passcode	$\equiv - \times$
	Confirm the device model and download iOS Please download the appropriate firmware before un	Firmware O Unlock Guide
	Device Model: iPhone 12 mini System Version: iOS 15.3.1 Current Firmware: iPhone13,1_15.3.1_19D52_Restore.ipsw @ 0% Next	
	<ul> <li>If the firmware package has been downloaded, please select the firmware package</li> <li>Unable to download firmware? Click "Download" to get it through the brower. <u>Download</u></li> </ul>	- <u>Select</u> Joad

5. Normally, the downloading need some time, please wait patiently. If the downloading was stopped by network failure, please click **Re-download** to continue.



6. You can also manually select a downloaded firmware to use, or download with your own browser by copying the download link.

ଜ ←	Unlock Screen Passcode	≡ - ×
	Confirm the device model and download iOS firmware Please download the appropriate firmware before unlocking	O Unlock Guide
	Device Model: iPhone 12 mini System Version: iOS 15.3.1 • Current Firmware: iPhone13,1_15.3.1_19D52_Restore.ipsw • 0%. Next	
	If the firmware package has been downloaded, please select the firmware package. <u>Select</u> select a local firmware of the download firmware? Click "Download" to get it through the brower <u>Download</u> copy the download.	ware package d link of the package

7. Once the firmware package is ready, click **Unlock Now**.

\$ ←		Unlock Screen Passcode	7	- ;	×
	The firmware is ready. It may take a few minutes, please wait patiently Firmware verification completed! Unlock Now	100%			

8. The unlock process will wipe all data on your iOS device. To avoid a misoperation, you need to type **777777** in the confirmation box, then click **Unlock** to continue.

8 EaseUS MobiUnlock			×
Warning			
Quick unlock operation will erase all the data on your device	e.		
If you associate an Apple ID on your device and turn on the corresponding Apple ID after unlocking the password.	Find my iPhone setting item,	you must enter th	e
Verify that system firmware matches your device			
Please type "777777" in the confirmation box and then clin	ck "Unlock" button		
1			
		Cancel	Unlock

9. Please wait patiently until the unlock process completes. After that, the device will be restarted and reset-up.

Note:

All data on the iOS device will be wiped after using Unlock Screen Passcode function.



☆ ←	Unlock Screen Passcode	≡ - ×
	Unlocking Successful	
	It will take a few minutes to restart your device.	
	After your device restarts, you'll see "Hello" in many languages. Please follow the steps to set up your device. If your device fails to unlock, please try again.	
	Any problems,you can <u>contact us</u> ,	
	If you want to transfer data from computer or another iOS device to this device,you can use MobiMover. Go to Download	5
	ОК	

# **Unlock Apple ID**

Sometimes, you can access the phone normally but do not have the correct password for Apple ID. This feature allows to remove Apple ID or iCloud account from your iOS devices. The preconditions for successful unlock are to have the the correct screen passcode, and enable Two-Factor Authentication on this device.

Here are the steps:

1. Click **Unlock Apple ID** on the upper middle side.



2. Connect your iOS device to your computer, tap **Trust** this computer from the pop-up message on your device, then click **Start**.





3. If the iOS device is not recognized, please follow the guide below to get the device connected.



4. The pop-up message asks whether **Two-Factor Authentication** is turned on or not.



#### Have you turn on "Two-Factor Authentication" on your iOS/iPadOS device?

Please go to "Setting"->"Apple ID"->"Password & Security" and make sure if "Two-Factor Authentication" is turned on or not.



#### Note:

If Two-Factor Authentication is turned on, you can continue the unlock process. Otherwise, the Apple ID on this device can not be unlocked.

5. After clicking **Yes**, you can confirm the device model and download iOS firmware. It is also available to manually select a downloaded firmware, or copy the download link and download with your own browser.

1		
9		
	e back	e backage

6. The download might take a while. Please wait patiently.



7. Once the firmware package is ready, click **Unlock Now**.

\$ ←	Unlock Apple ID	- X
	The firmware is ready.         Click "Unlock Now" to unlock the Apple ID from your device.         Immediate in completed!         Unlock Now         Unlock Now	

8. The unlock process will wipe all data on your iOS device. To avoid a misoperation, you need to type **777777** in the confirmation box, then click **Unlock** to continue.



9. Please wait patiently until the Apple ID is successfully removed, then follow the guide to activate your device.



ណ		Unlock Apple ID	≡ - ×
	Plea	Apple ID Removed Successfully ase follow the steps below to activate your device	ce.
	To Owner         Antiseto prevets agos who is not.         use of the sing that Photo.         Apple ID         exceeder Required	To Owner Unick with Passcole? Use Device Password Activation Lock Help Passcole (Impure)	Image:
	Unlock with Passcode	Use Device Passcode	4 5 6
1.	Choose "Unlock with Passcode"	2. Select "Use Device Passcode"	3. Enter the screen lock password and complete activation.
		OK Any problems, you can <u>contact us.</u>	

10. If **Find My iPhone** was disabled on this device, you will not lose any data by unlocking Apple ID. After the unlocking succeeds, you can just log with another Apple ID.

\$ €	Unlock Apple ID	$\equiv - \times$
	Unlocking Successful It will take a few minutes to restart your device. Congratulations! You have unlocked your device successfully. Now you can log back in with another Apple ID, and once logged in, you can use your device. Any problems, please <u>contact us</u> .	

# **Unlock Screen Time Passcode**

Screen Time lets you control how you spend your time interacting with your iPhone or iPad. With this function in iOS devices, you can set time limits for apps and set up various parental controls (like limiting screen times, apps and restricting content etc). However, many users seem to have difficulties remembering their Screen Time passcodes. With **Unlock Screen Time Passcode** feature in EaseUS MobiUnlock, you can remove screen time passcode effortlessly without erasing the device.

Here are the steps:

1. Connect your iOS device to your computer and click Unlock Screen Time Passcode.



2. Please disable Find My iPhone on the device first, then click Unlock Now.

ଜ ←	Unlock Screen Time Passcode	≡ - ×
	iPhone 12 mini Click "Unlock Now" to remove Screen Time passcode from your	
	device without data loss.	
	Note:	
	Find My iPhone needs to be disabled on the device to remove the password.	
	Please set up your device after removing the passcode. The process won't erase your data on the device.	
	Please make sure the device has enough power in the process.	11
	Unlock Now	
	,	

3. If **Find My iPhone** is not turned off, you will receive a pop-up message with the instructions of turning it off.



4. The software start the unlocking process automatically. Once it is finished, the device would be restarted. Please follow the steps on your iOS device to set it up.



### **Remove iTunes Backup Encryption**

It is common to use password protection and encryption in iTunes to protect backups of your iOS devices on your computer. However, it happens that we lose the password sometimes, which makes the restoration impossible. It would be nice if we can remove the password protection. **Remove iTunes Backup Encryption** in MobiUnlock is designed to achieve this. You won't be able to use previous encrypted backups, but you can make new backups without password or set up a new password.

Here are the steps:

1. Connect your iOS device to your computer and click **Remove iTunes Backup Encryption**.



2. Make the phone recognized by the software. Disable **Find My iPhone** on the device first, then click **Unlock Now**.

ଜ ←	-	Remove iTunes Backup Encryption $\equiv$ - $ imes$
		iPhone 12 mini
		Click "Unlock Now" to remove the iTunes backup encryption from your device without data loss.
		Note:
		Find My iPhone needs to be disabled on the device to remove the password.
		Please set up your device after removing the passcode. The process won't erase your data on the device.
		Please make sure the device has enough power in the process.
		If you remember your device's iTunes backup password, <u>click here to remove</u>
		Unlock Now

3. If you remember the iTunes backup password, please refer to the screenshot, click the hyperlink and enter the password. If the password is unknown, click **Go to remove** to continue.

4. If **Find My iPhone** is not turned off, please follow the guide in the pop-up message to continue.

\$ ↔		Remove iTunes B	ackup Encryption		Ξ	-	×
	8 EaseUS MobiUnlock				×		
	Please tu	rn off "Find My iPhone"	' on your iOS device	to continue			
		Settings Set	Total     Total       Total	Find My Phone			
	Go to Settings	Click Apple ID	Click Find My	<ul> <li>Click Find My iPhone an turn it off</li> </ul>	d		
		Cont	inue				

5. The software start the unlocking process automatically. Once it is finished, the device would be restarted. Please follow the steps on your iOS device to set it up.



## iOS Password Manager

The iOS devices can store your credit card numbers and expiration dates, user names and passwords in websites and apps, Wi-Fi passwords, Mail accounts, Apple IDs and more. With iOS Password Manager, you can find all the passwords saved on your device easily and safely. Furthermore, these passwords can be exported and used in other password management tools.

Here are the steps:

1. Connect your iOS device to your computer and click **iOS Password Manager**.

EaseUS MobiUnlock			≡ - ×
	Unlock Apple ID Remove Apple ID and i from iPhone/iPad/iPod	Cloud account touch.	Unlock Screen Time Passcode Remove screen time passcode from iPhone/iPad/iPod touch.
Unlock Screen Passcode Remove 4-/6-digit code, Touch ID or Face ID from iPhone//Pad//Pod touch.	Remove Trunes Backup Encryption Remove backup encryption in Trunes or get back encrypted Trunes backup password.	IOS Password Manager Securely browse, restore and export passwords stored on your US device.	Coming soon More features, stay tuned.

2. The phone is recognized by the software. Please click **Scan Now** to start the process.

ଳ ←	iOS Password Manager		= -	×
	<b>iPhone 12 mini</b> MobiUnlock will find all the passwords saved on your device easily and safely.			
	Note:	$\langle \langle \rangle \rangle$		
	<ul> <li>In protect your data privacy, the device data will be encrypted to the computer for analysis.</li> </ul>			
	<ul> <li>Please be assured that MobiUnlock will never upload or store any passwords from your device, and your passwords will be only saved on your current computer locally.</li> </ul>			
	Scan Now			

3. The passwords can only be scanned in an encrypted backup. So if the backups are not encrypted, a temporary iTunes backup password **(123)** would be set up automatically. Please click **Yes** to continue.

Escal IS M	lobil lolock				
Laseusiv	NULTION				
0	Do you want	to start scanning	data?		
	The passwords saved will set a temporary ba after the scan complet	on your device can be scanned ckup password (password: 123 e.	only in an encrypted i) to obtain data, and	backup. MobiUnlock remove the password	i
			No	Yes	
່ he softwa he iOS de <sup>,</sup>	are asks to enter iTu vice screen.	unes backup password on	the computer s	creen and the pa	ISSCO
EaseUSM	/lobiUnlock				>
Please	enter your iTun	es backup passwor	d		
1				Continue	
1.25					
Tips: If yo Backup E Go to rem	ou forgot your backup Encryption feature to ove >>	password, you can use <b>M</b> o premove the password.	obiUnlock - Ren	nove iTunes	
Tips: If yo Backup E Go to rem	ou forgot your backup Encryption feature to ove >>	password, you can use <b>M</b> o remove the password.	obiUnlock - Ren	nove iTunes	
Tips: If yo Backup E Go to rem	ou forgot your backup Encryption feature to love >>	o password, you can use <b>M</b> o remove the password. iOS Password Manager	obiUnlock - Ren	nove iTunes	- ×
Tips: If yo Backup E Go to rem	ou forgot your backup Encryption feature to ove >>	o password, you can use <b>M</b> o remove the password. iOS Password Manager	obiUnlock - Ren	nove iTunes = -	- ×
Tips: If yo Backup E Go to rem ←	tu forgot your backup Encryption feature to ove >> EaseUS MobiUnicol Please	o password, you can use <b>M</b> o remove the password. iOS Password Manager enter the passcode to unlock	obiUnlock - Ren	nove iTunes = -	- ×
Tips: If yo Backup E Go to rem	ou forgot your backup Encryption feature to ove >> EaseUS MobiUnicol Please	o password, you can use <b>M</b> o remove the password. iOS Password Manager enter the passcode to unlock	o <b>biUnlock - Ren</b> your device	nove iTunes	- ×
Tips: If yo Backup E Go to rem	ou forgot your backup Encryption feature to ove >> EaseUS MobiUnicol Please Unlock w Y	o password, you can use <b>M</b> o remove the password. iOS Password Manager	obiUnlock - Ren	nove iTunes	- ×
Tips: If yo Backup E Go to rem	ou forgot your backup Encryption feature to tove >> EaseUS MobiUnicol Please Unlock w y. e: protect your monter for a	o password, you can use <b>M</b> o remove the password. iOS Password Manager enter the passcode to unlock	o <b>biUnlock - Ren</b> your device	nove iTunes	- ×
Tips: If yo Backup E Go to rem • • • • • • • • • • • • •	ou forgot your backup Encryption feature to ove >> (Cove >> (Cove >> (Cove >> (Cove	iOS Password, you can use Me iOS Password Manager enter the passcode to unlock	obiUnlock - Ren	nove iTunes	- ×
Tips: If yo Backup E Go to rem iPho Mobi safely Note * To p con * Plea from con	ou forgot your backup Encryption feature to ove >> () EaseUS MobiUnicol Please Unlock w y. : protect you nputer for a ase be assi n your devi nputer for a ase be assi n your devi nputer for a	o password, you can use Ma o remove the password. iOS Password Manager enter the passcode to unlock	o <b>biUnlock - Ren</b> your device	nove iTunes	- ×
Tips: If yo Backup E Go to rem (Mobi safely Note • To p corr • Plea from corr	ou forgot your backup Encryption feature to ove >> one 12 iUnlock w y. : protect you nputer for a ase be assi n your devi nputer loca	o password, you can use Me o remove the password. iOS Password Manager enter the passcode to unlock	obiUnlock - Ren	nove iTunes	- ×
Tips: If yo Backup E Go to rem iPho Note * Tap con	ou forgot your backup Encryption feature to ove >> iove >> iove assess nyour devi nputer loca Scant	e password, you can use Me o remove the password. iOS Password Manager enter the passcode to unlock	obiUnlock - Ren	nove iTunes	- ×

5. The scanning might take a while. Please wait patiently and keep the device connected.



6. Once it is completed, you will see all the passwords found on this device, such as Wi-fi Account, Websites & App, Mail Account, Apple ID and Credit Card. Click the **Eye icon** to unhide/hide the passwords.

If you want to store these passwords into a local file or use them in other applications, please tick the passwords, then click **Export**.

			iOS Password Manager		= -
		Passwo Scan Time: 22/02/2022 1	7:24:07   Device Model: iPhone	12 mini System Version: 14.4.2	e password
Select All		Name ‡	Passworc	Date Created	Date Modified
Vi-Fi Account	4	easeus-	E********1	2021-03-03 11:12:54	2021-03-03 11:12:54
Website & App	2	🗸 Εε	W*******###	2021-04-15 10:08:05	2021-04-15 10:08:05
Mail Account	1	C ic	0***********0	2022-02-22 14:37:05	2022-02-22 14:37:05
Credit Card	1	C ease	E*******##############################	2022-02-22 15:44:24	2022-02-22 15:44:24
			Export	ř	

7. You can choose different formats and make it compatible with different password management applications, such as 1Password, Dashlane, LastPass. Or just save them into a normal CSV format.

ស	iOS Password Manager	≡ - ×
	6 EaseUS MobiUnlock	×
Select All	Please choose the CSV format you want to export	Password
Screentime Passcode	For 1Password	0**************************************
Wi-Fi Account	For Dashlane	Y******************3 Ø
Website&App		T*****6 👁
Credit Card	For LastPass	6******2 💿
Apple ID	For Keeper	Ø
	For Chrome	C***************
	For EaseUS MobiUnlock	8******9
	Normal CSV format	MM01234567 😒
	Export	

# **Feedback and Support**

We invite your comments on how well EaseUS MobiUnlock performs, and we are also enthusiastic about replying to all your questions related to this product. Please feel free to contact us at techsupport@easeus.com.

We also provide the online chat service which can be located in the top navigation bar of EaseUS official website www.easeus.com.